Together for Humanity

annualreport2008

SINGAP





Our Vision

To realise Singapore Red Cross as a leading and distinctive humanitarian organisation that brings people and institutions together in aid of the vulnerable.

Mission

Protecting human life and dignity, relieving human suffering and responding to emergencies.

Work

As an independent humanitarian organisation, we raise our own funds to serve humanity and further the work of the Movement both locally and internationally.

Core Values

Compassion

Having a caring culture and a love for people in whatever we do, guided by the seven principles of the Red Cross Red Crescent Movement.

Passion

Giving our heart and soul selflessly in all that we do.

Professionalism

Achieving excellence in our service delivery with integrity and transparency.

Seven Fundamental Principles of the Red Cross Red Crescent Movement

- Humanity
- Impartiality
- Neutrality
- Independence
- IndependenceVoluntary Service
- Unity
- Universality

Contents

Chairman's Report	2
Council of The Singapore Red Cross	4
Organisation Chart	5
Singapore Red Cross at a Glance	6
Structure, Governance and Management	8
Key Achievements in 2008	10
Financial Overview	12
Highlights in 2008	14
Reaching Out to the Community	18
Reaching Out Beyond Our Shores	28
Our Commitment	38
Financial Statements	41
Our People	66



A year in review Chairman's report



I would like to begin by expressing my heartfelt appreciation to Lt Gen Winston Choo, who stepped down as Chairman on 30 November 2008, after 12 years of dedicated service to the Singapore Red Cross (SRC). He has built the SRC into an organization recognized for its humanitarian work both locally and regionally. Under his strong leadership, SRC is a trusted organization respected for its transparency and prudence in the management of donor funds.

The theme for this Annual Report is "Together for Humanity", a theme that is clearly reflected in the various activities and events of 2008.

Working together for a dynamic synergy

When I first joined the SRC in January 2007 as a council member, I was already

attracted by the hive of activities and programmes offered by the SRC both locally and internationally. Our work extends beyond just offering financial aid to the less fortunate affected by natural calamities. In partnership with the various agencies in the Government, Non-Government Organisations (NGOs) and Voluntary Welfare Organisations (VWOs) we respond in kind and often, with our physical presence, to the needs of the vulnerable and stricken in our neighbouring countries.

Bilaterally, the SRC has continued to foster closer relations with regional National Societies and the International Federation of Red Cross Red Crescent Societies (IFRC) through exchanges, participation at international events, and the hosting and facilitating of international and regional workshops/seminars.



Bringing the community closer together

A key strength of the SRC is our extensive pool of volunteers from all walks of life. They are our pillars and their commitment and dedication is evident in the variety of activities and events that they helped to organize and participate in during the year.

Some of the highlights in 2008 included:

- responding to the Myanmar Cyclone and Sichuan Earthquake disasters
- hosting and facilitating several regional disaster response courses with sister National Societies.
- collecting 92,454 units of blood to meet the transfusion needs of patients in Singapore's hospitals.
- providing first aid coverage to the opening of the Singapore Flyer and the Singapore's Formula One Grand Prix
- starting an SRC group on a popular social networking site

Together for Humanity

Now that I have been with the SRC for almost two years, I have had the opportunity to learn more about the organization and reflect on how I can further contribute to the work that has been so meticulously grounded by my predecessors. To me, serving in the SRC is not unlike other areas of Public Service—it's about service to the community, service in the international arena, and it's about managing and motivating people, spotting and maximizing human talent, and occasionally, crisis management.

As always, PEOPLE is the key to our success. Our volunteers and staff have been pivotal to the growth of our organization in the last 59 years and will continue to be in the years to come. It is timely for us to review how we can better serve our volunteers, to groom and empower them for greater leadership roles in the organization. Finally, I would like to take this opportunity to express my appreciation to all the council members, volunteers, blood donors, sponsors and supporters and staff, whose continuous support and dedicated service to humanity has made our work possible both locally and abroad.

As SRC will be celebrating 60 years of humanitarian service in Singapore next year, a host of activities and events have been planned. I'm sure I'll be able to count on your involvement to make this celebration a successful and most memorable one.

Mr Tee Tua Ba Chairman

Council of The Singapore Red Cross

Patron His Excellency, The President of the Republic of Singapore Mr S R Nathan

Chairman

Lt Gen Winston Choo, Retd. (up to 30 Nov 08) Mr Tee Tua Ba (from 1 Dec 08)

Vice Chairmen

Mr Jeffrey Chan Wah Teck Mr Lim Neo Chian Assoc Prof Phua Kai Hong (up to 22 Jun 08) Assoc Prof Lim Meng Kin (from 23 Jun 08)

Honorary Treasurer Mr Han Eng Juan

Members Mr Axel Chan

Mr William Cheong Ah Soh Mr Eric Chia Soong Liang (from 23 Jun 08) Mr Chng Tat Loon Mr Goh Chee Kong Assoc Prof Goh Lee Gan Mr Paul Ho Yeok Chew (from 23 Jun 08) Mr Kwan Kwok Wah Mr Lau Hock Soon (up to 22 Jun 08) Assoc Prof Lim Meng Kin (up to 22 Jun 08) Mr Ling Khoon Chow Dr Low Cheng Ooi (from 23 Jun 08) Mr Eric Low Siak Meng (up to 22 Jun 08) Mr Charles Na Mr Stephen Quick Mr N Sreenivasan Dr Patrick Tan Tong Nam Ms Rose Tan (from 23 Jun 08) Mr Stanley Tan (up to 22 Jun 08) Mdm Tan Wee King (from 23 Jun 08) Mr Tee Tua Ba (up to 30 Nov 08) Mr Toh Hock Ghim (from 23 Jun 08) Mr Andy Yeo

Mr Tong Min Way (up to 22 Jun 08) Representative, Ministry of Community Development, Youth and Sports

Mr Ngiam Shih Chun (from 23 Jun 08) Representative, Ministry of Community Development, Youth and Sports

COL Cheong Keng Soon (up to 31 May 08) Representative, Ministry of Defence

LTC Gan Siow Huang (from 1 Jun 08) Representative, Ministry of Defence

Mr Kevin Ng Pek Kee (up to 31 Jan 08) Representative, Ministry of Education

Mrs Edelweis Neo (from 30 Sep 08) Representative, Ministry of Education Mr Koh Tin Fook (up to 31 Aug 08) Representative, Ministry of Foreign Affairs

Ms Lim Kheng Hua (from 1 Sep 08) Representative, Ministry of Foreign Affairs

Dr Low Cheng Ooi (up to 22 Jun 08) Representative, Ministry of Health

Dr Mark Leong Kwok Fai (from 23 Jun 08) Representative, Ministry of Health

Dr Tan Eng Hoe (up to 22 Jun 08) Representative, Ministry of Home Affairs

Mr Kadir Maideen Bin Mohammed (from 23 Jun 08) Representative, Ministry of Home Affairs

Secretary General Mr Christopher Chua (Ex-Officio) Counsellors Datin Aw It Haw Mr Chan Kai Yau Dr W R Rasanayagam Dr Yeo Khee Quan Auditors KPMG LLP 16 Raffles Quay, #22-00 Hong Leong Building Singapore 048581

Organisation Chart

SECRETARIAT • Office of the Secretary General • Finance • Finance • HR & Administration • Services • Disaster Management - Red Cross Non-Emergency Ambulance Service • Red Cross Blood Donor Recruitment Programme • Red Cross Blood Donor Recruitment Programme • Red Cross Home for the Disabled • Red Cross Home for the Disabled • Red Cross Home for the Disabled • Red Cross Training Centre • Secretariat to the National First Aid Council • Resources • Corporate Communications • Fund Raising • Volunteer Development	COUNSELLORS	NCIL FINANCE COMMISSION LEGAL COMMISSION MEDICAL COMMISSION
 Finance Red Cross Home for the Disabled Advisory Committee Committee Committee Committee Committee Committee Disaster Management Committee Red Cross Blood Donor Recruitment Programme Red Cross Hostel for Physically Handicapped Workers Red Cross Training Centre Secretariat to the National First Aid Council Resources Corporate Communications Fund Raising Volunteer Development International Relief & Assistance Regional & International Bilateral / Multi-lateral Projects Restoring Family Links 		
	 Finance HR & Administration Services Disaster Management Red Cross Non-Emergency Ambulance Service Red Cross Blood Donor Recruitment Programme Red Cross Home for the Disabled Red Cross Hostel for Physically Handicapped Workers Red Cross Training Centre Secretariat to the National First Aid Council Resources Corporate Communications Fund Raising Volunteer Development International Services International Relief & Assistance Regional & International Bilateral / Multi-lateral Projects Restoring Family Links 	 Red Cross Home for the Disabled Advisory Committee Communications Advisory Committee Disaster Management Committee International Services Committee Red Cross Training Centre Training & Development Committee



Singapore Red Cross at a glance

SRC raises its own funds to serve humanity and further the work of the Red Cross, locally and internationally Founded on 30 September 1949 as a branch of the British Red Cross, the Singapore Red Cross Society (SRC) was incorporated by an Act of Parliament on 6 April 1973. It is an independent humanitarian organisation that is part of the worldwide, non-political, non-religious movement which is the International Federation of the Red Cross and Red Crescent Societies (IFRC). It adheres to the Geneva Convention (1949) and bases its work on the fundamental principles of humanity, impartiality, neutrality, independence, voluntary service, unity and universality. In addition, SRC raises its own funds to serve humanity and further the work of the Red Cross, locally and internationally.

OUR WORK

SRC's principal objectives include the provision of assistance in relief operation during times of disasters, provision of

auxiliary health and welfare services for the vulnerable in our community – the sick, the handicapped, the aged and the poor, without distinction on grounds of race, nationality, religion or political opinions and to furnish voluntary aid to the sick and wounded, non-belligerents, prisoners of war and civilian sufferers in times of war.

OUR SERVICES

Red Cross Home for the Disabled (RCHD)

The Home provides long-term residential and respite care services to individuals with severe and multiple disabilities such as cerebral palsy, spastic quadriplegia and epilepsy. Situated at 72 Elizabeth Drive, the RCHD is home to 82 residents aged between six to 61 years.

Red Cross Hostel for Handicapped Workers The only Hostel for physically handicapped



workers in Singapore, the SRC provides subsidised accommodation for physically handicapped workers at two modified HDB units at Blk 177 Boon Lay Drive.

Red Cross Non-Emergency Ambulance Service

The non-emergency ambulance service provides regular transportation for the needy and the elderly to and from their medical appointments. Comprising ambulance drivers and responders, the team also supports the Singapore Civil Defence Force (SCDF) and the Ministry of Health (MOH) in times of disaster or civil emergency exercise.

Blood Donor Recruitment Programme

Appointed the national blood donor recruiter in April 2001, the SRC focuses on recruitment, retention and recognition of voluntary blood donors; conducting public education and promotion to heighten public awareness on the importance of blood donation; coordination and organisation of community bloodmobiles with the support of blood mobile organisations.

Disaster Management (DM)

SRC prepares volunteers to respond to local and international disasters and participate in national civil emergency exercises.

First Aid

The Red Cross Training Centre (RCTC) conducts first aid and Cardio-Pulmonary Resuscitation (CPR) training to groups, companies and individuals. SRC also provides first aid coverage at community and national events by the Adult Volunteer Division (AVD) and Red Cross Humanitarian Network (RCHN).

Volunteerism among Youths

SRC promotes its humanitarian values and services through active youth involvement in primary, secondary, post-secondary and tertiary institutions.

International Response and Relief Assistance

SRC responds and provides humanitarian assistance to victims of disasters and crises through relief and development work, bilateral/multilateral cooperation initiatives with sister National Societies, government and Non-Governmental Organisations (NGOs), dissemination of International Humanitarian Law (IHL) and restoring family links.

Secretariat to the National First Aid Council (NFAC)

Raises awareness, promotes first aid to the community and ensures standards.

+.



Structure, Governance and Manageme

Mr Tee Tua Ba, SRC's new Chairman, brings to the SRC many years of organisational and international relations experience

The Singapore Red Cross adopts a threelevel structure to govern the Society - the Council, the Executive Council and the Secretariat.

The Council is responsible for pursuing SRC's objectives as laid down by the Act of Parliament and its Constitution. Comprising 29 members and including members elected from the Annual General Meeting, appointed representatives from SRC's divisions, co-opted members (invited to serve on account of their special skills or knowledge) and appointed members who represent various government ministries.

Working closely together with the Council are three commissions:

• the Finance Commission which oversees the financial functions of the SRC, including investment of SRC's funds. It reviews the accounting policies and procedures, annual budget, performs quarterly reviews of SRC's financial performance and also advises the Council on financial matters;

- the Legal Commission which looks into both local and international legal matters and
- the Medical Commission which looks into matters pertaining to the relief of sickness, suffering or distress, and the improvement of health.

The Executive Committee oversees the general management of SRC, with operational responsibilities in the Active Divisions - Adult Volunteer Division, Red Cross Humanitarian Network and Red Cross Youth - and in the various Standing Committees, Task Forces and Resource Panels. leral

SINGAPORT

Well-loved and respected by staff, volunteers and beneficiaries, Lt Gen Choo has been instrumental in building SRC into an organisation that is trusted both locally and internationally.



nt

The Secretariat is headed by the Secretary General, who is appointed by the Council and delegated with the responsibilities of SRC's management and administrative aspects. He is responsible for implementing the policies and directives laid down by the Council, with all activities and SRC programmes organised and implemented by the Secretariat and volunteers.

CHANGEOVER IN LEADERSHIP

A bittersweet milestone was reached in 2008 for SRC's management team when Lt Gen Winston Choo, Retd., SRC's Chairman for the past 12 years stepped down from his post, effective 30 November 2008. Well-loved and respected by staff, volunteers and beneficiaries, Lt Gen Choo has been instrumental in building SRC into an organisation that is trusted both locally and internationally. At the helm, Lt Gen Choo led the expansion of SRC's work beyond our shores, bringing the expertise of our trained volunteers to the region to benefit our neighbours. As Chairman of the Tsunami Reconstruction Facilitation Committee (TRFC), he was also responsible in managing the S\$89 million (inclusive of Singapore Government's S\$1 million) raised for the Tidal Waves Asia Fund (TWAF). The TWAF was utilised to rehabilitate and reconstruct tsunamiravaged regions in Indonesia, Sri Lanka and the Maldives.

Taking over SRC's leadership position is new Chairman, Mr Tee Tua Ba, a former Police Commissioner and Singapore's present Non-Resident Ambassador to the United Arab Emirates. He brings to the SRC many years of organisational and international relations experience. Mr Tee has already set new directions for the next chapter of SRC's history – focusing on the development and talentspotting of volunteers as well as furthering the transparency of the organisation's practices so as to continue to further SRC's reputation as a trustworthy charity.

.+



Key Achievements in 2008

CAPACITY BUILDING AND ORGANISATIONAL DEVELOPMENT

- Hosted and facilitated the 9th Regional Disaster Response Team Induction Course for HiE (Health in Emergency) with IFRC Regional Disaster Management Unit
- Co-hosted and facilitated the 8th Regional Disaster Response Team (RDRT) Induction Course with Malaysian Red Crescent Society in Singapore and Malaysia
- Trained 88 adult volunteers in disaster management on a local and regional level, bringing the pool to 420 volunteers; 51 members from the RCY and RCHN participated in Disaster Preparedness, Awareness and Readiness Talks (DiPar) and civil emergency exercises

- Improved the capacity of 61 staff through 40 skills and knowledge courses
- Supported the IFRC in assisting the South East Asia region towards achieving 100% voluntary non-remunerated blood donation by providing training and talks
- Co-organised with IFRC the SEA Regional Finance Directors' Meeting in Singapore
- Organised the 1st Malaysian-Singapore Joint Workshop on Blood Donor Management in Kuala Lumpur, Malaysia
- Hosted the 4th Youth Donor Club Training Workshop and Camp 2008 for Youth Donor Clubs in the region and beyond
- Fostered closer relations with regional National Societies through six bilateral exchanges and international events

 Supported two teams from the NUS Law School for International Humanitarian Law competitions, one of which placed first for the second time

COMMUNICATIONS AND PUBLIC RELATIONS

- SRC website ranked top 10 under the "Community-Humanitarian" and "Community-Organisations" categories in a nationwide online performance survey
- Revamped SRC newsletter and website
- Started a network group on a popular social networking site
- Garnered 400 media coverage or 35 coverage per month in dailies, magazines, digital as well as broadcast mediums





- SRC featured in the National Day video highlighting volunteers in Singapore
- Participated in the Asia Pacific Communications and Media Relations Forum in Kuala Lumpur, Malaysia

SERVICE DELIVERY AND ADVOCACY

- Provided 82 severely disabled residents with long-term residential care
- Collected 92,454 units of blood for regular and emergency blood transfusion needs for the nation, surpassing target of 90,000
- Increased the number of blood donors from 55,402 to 60,654 (an increase of 5,252) – of which 19,561 were first-time donors
- Increased pool of youth donors aged 16-25 years by 3,855 to a total of 22,796

SRC aims to be a leading and distinctive humanitarian organisation that brings people and institutions together in aid of the vulnerable.

- Provided a total of 3,373 nonemergency ambulance trips for the needy and elderly to and from medical appointments, 98.6% of the beneficiaries were financially needy or on public assistance schemes
- Rendered first aid coverage by our volunteers for 181 community and national events
- Trained 5,818 individuals from companies and members of the public, 1,154 volunteers and staff with training in Standard First Aid, Industrial First Aid, CPR and Basic Cardiac Life Support courses
- Reached out to over 39,500 people island-wide to heighten awareness on the importance of first aid education
- Involved youth in community service projects
- Built and supported the humanitarian outreach programmes in Vietnam undertaken by RCHN chapters
- Provided liaison, medical support and immediate relief items in response to Cyclone Nargis in Myanmar
- Provided immediate relief items in response to Sichuan Earthquake in China
- Began rehabilitation and reconstruction efforts in Myanmar and China
- Committed a total of \$\$82,362,916 since 2005 to 70 projects in Indonesia (Aceh and Nias), Sri Lanka and the Maldives as part of the on-going tsunami reconstruction efforts by Singaporebased NGOs and Voluntary Welfare Organisations (VWOs) and SRC

FUNDRAISING AND RESOURCE GENERATION/COLLABORATIONS AND PARTNERSHIPS

- Participated in four national and civil emergency exercises in building disaster preparedness capacity building with Ministry of Health (MOH), Ministry of Community Development, Youth and Sports (MCYS) and Singapore Civil Defence Force (SCDF)
- Established 15 new partnerships with companies, organisations and civic/ religious organisations
- Carried out fundraising events and direct mail appeals for local humanitarian services

OUR FUTURE PLANS

Over the next two years (2009-2010), SRC aims to be a leading and distinctive humanitarian organisation that brings people and institutions together in aid of the vulnerable. As such, SRC endeavours to:

- have further humanitarian programmes with all ASEAN countries by 2010;
- continue to enter into bilateral/ multilateral partnerships with medical/logistic groups and NGOs, and the corporate sector to extend humanitarian work locally and regionally through joint initiatives;
- commit to a progressive volunteer development and management system to attract and retain volunteers in meaningful service;
- collaborate with the IFRC to make Singapore a training hub;
- develop and offer disaster management and humanitarian courses to support SRC's work;
- increase regular blood donors to 2% of the residential population (72,000) by 2010;
- raise adequate funds annually to meet SRC's expenditure;
- continue to educate and communicate SRC's work and the Red Cross and Red Crescent Movement to the community through various sources such as the SRC website, newsletters, annual reports, talks and events.

INTERNAL CONTROLS

The financial statements of the SRC are prepared in accordance to the Singapore Financial Reporting Standards.

Systems of internal controls are put in place to provide assurance against material misstatement or loss. They include:

- a strategic plan, an annual operating plan and an annual budget approved by the Council;
- regular reviews of financial results and variance from budgets by the Council;
- delegation of authority and segregation of duties and
- risk identification and management.
- .+.



Financial Overview for 2008

"Transparency of the organisation is very important to retain trust/ confidence in the hearts of donors. It is through this confidence that the public safely entrust their donations with SRC in times of disasters, knowing that this sum will be put to good use."

Mr Tee Tua Ba, Chairman







UNRESTRICTED FUNDS

The SRC's incoming resources for unrestricted funds amounted to \$7,182,128. Principal funding sources for unrestricted income are as follows:

- SRC-organised fundraising projects
- Funds raised through third-party fundraising events
- Public and corporate donations
- Programme fees to the Red Cross Home for the Disabled and the Red Cross Hostel for Physically Handicapped Workers
- Course fees for first aid and Cardio-Pulmonary Resuscitation (CPR) training courses provided by the Red Cross Training Centre
- Fees to the Red Cross Non-Emergency Ambulance Service
- Interests on fixed deposits with financial institutions and investments in quoted bonds
- Government subvention

Total resources expended for the year amounted to \$6,397,202 including depreciation of \$179,918. The funds of the SRC were allocated for the following services and programmes:

- Red Cross Home for the Disabled
- Red Cross Hostel for Physically
- Handicapped WorkersRed Cross Training Centre
- Red Cross Blood Donor Recruitment
 Programme
- First Aid Public Duty
- Red Cross Non-Emergency Ambulance Service
- International Relief and Assistance
- Red Cross Youth activities
- Other community-based services

Through the strong support of the public and corporate sector for our local humanitarian services, the SRC was able to achieve a surplus of \$784,926.

SRC's unrestricted reserves as at year end stood at \$10,016,000 (approximately 1.6 years' annual operating expenditure at its current level of expenditure).

RESTRICTED FUNDS

The SRC's restricted funds comprised the following:

International Relief Funds

These funds are made up of donations from the public in response to appeals for international relief efforts in disaster and crisis stricken countries. The funds received were used for emergency relief and development work specified in the public appeal. The total collection for the year amounted to \$33,732,470. The disbursement pertaining to all the relief funds for the year amounted to \$6,458,689. At the year end, the total balances of all relief funds inclusive interest of \$163,402 and net of support costs of \$123,500 stood at \$33,181,605. Details of these funds are listed on page 57.

Tidal Waves Asia Fund

Donations to this fund amounted to \$363,161 for the year, bringing the total raised since the inception of the fund to \$89,188,163. Disbursements from this fund are for expenses and progress payments for projects which had been approved by the Tsunami Reconstruction Facilitation Committee.

As at year end, a total of \$82,362,916 was committed to 70 rehabilitation, economic and general recovery projects in Indonesia, Sri Lanka and the Maldives. The funds drawn down for the year was \$9,587,227 leaving a balance of \$26,682,423 inclusive of interest earned for the year amounting to \$376,672.

The International Relief Funds and the Tidal Waves Asia Fund were collected for specific relief purposes and hence, were not recognised as incoming resources of SRC.

INVESTMENT POLICY AND OBJECTIVES

The Finance Commission reviews and invests the SRC's funds in accordance with the Trustee's Act and in compliance with the guidelines set by the Council. The SRC's funds are currently invested in quasiaovernment fixed income bonds. preference shares in local financial institutions and deposits in financial institutions. These investments are made with the primary objective of capital preservation and to provide an investment return for the Society. The portfolios are closely monitored and periodic reviews are conducted by the Finance Commission.

ANNUAL AUDIT

The accounts for the year were audited by KPMG LLP, Public Accountants and Certified Public Accountants. The financial statements of the SRC for the year ended 31 December 2008 are prepared in accordance with the Singapore Financial Reporting Standards.



Highlights in 2008

- JANUARY

 12-18
 11th International Colloquium on the Recruitment of Voluntary, Non-Remunerated Blood Donors held in Cairo, Egypt
- 15-17 International Federation of Red Cross and Red Crescent Societies (IFRC) the SEA Regional Finance Directors' Meeting at YWCA Fort Canning Lodge, Singapore
- 20 Sunday Bazaar at the Shop@REDCROSS+
- 24 Reception hosted by President Susilo Bambang Yudhoyono to recognise the international community's contributions and assistance in the aftermath of the 2004 Asian Tsunami in Jakarta

Youth Officers' Sharing Session

26

- 27 Chinese New Year Celebration organised for RCHD by Hillview Garden Estate
- 29 Visit by Indonesian Red Cross (Batam Chapter) Blood Bank

FEBRUARY

5-16 First aid support at River Hong Bao

10-14 First aid talks & ambulance orientation for Naval Base Primary School & Nan Chiau High School as part of Total Defence Week

13-23 8th Regional Disaster Response Team (RDRT) Induction Course with Malaysian Red Crescent Society

- 16 RCY National Footdrill Competition
- 16 RCHD Chinese New Year Celebration organised by RCHN
- 17-20 International Committee of the Red Cross (ICRC) Emergency Appeal 2008 launch in Bangkok, Thailand
- 19-24 First aid support at the Singapore Airshow
- 23 SRC Flag Day 2008
- 25-29 9th Organisational Development Forum in Manila, Philippines

MARCH

Youth Donor Club's 3rd Anniversary – Blood Donation Drive





- 3-7 Annual Regional Health Team meeting in Bangkok, Thailand
- 4-6 2nd ASEAN Regional Forum Peacekeeping Experts Meeting at the Grand Copthorne Waterfront Hotel, Singapore
- 7-8 6th Red Cross International Humanitarian Law Moot Competition in Hong Kong
- 10-15 Study visit to Taipei Blood Transfusion Services, Taiwan
- 13-15 Emergency Assessment Workshop in Manila, Philippines
- 21-25 Ministry of Education study trip to Cambodia by RCY

SRC's objectives include the provision of assistance in relief operations in times of disasters, provision of auxiliary health and welfare services for the vulnerable in our community...

- 23-27 Malaysian Red Crescent National Volunteer & Youth Camp 2008 by RCY & RCHN
- SRC Benefit Gala 2008 at Shangri-La
 Hotel, Singapore
- 29 RCY Arts Festival
- 30– 5^{Apr} Blood Donor Recruiters Training Workshop in Colombo, Sri Lanka

APRIL

- RCY Awards and Promotion Presentation Ceremony
- 12 World Red Cross Day cum RCY Enrolment Ceremony and Community Service Day
- 12 First aid support for National Police Cadet Corp Annual Parade
- 19-26 Jean-Pictet Competition 2008 on International Humanitarian Law held in Schwarzenburg, Switzerland
- 22-24 Regional WATSAN (Water and Sanitation) Training for SEA in Hanoi, Vietnam
- 23-25 12th Regional Disaster Management Committee meeting in Penang, Malaysia
- 26 Volunteer Orientation and Networking Session
- 26 Disaster Preparedness, Awareness & Readiness (DiPar) Talk
- 27 First aid support and ambulance service during Formula Drift
- 28-30 Guest Speaker at the Regional Seminar on "Inter-Agency Cooperation and Restoring Family Links in Peace Support Operations and Complex Emergencies" jointly hosted by the Government of Singapore, the Ministry of Defence and the ICRC KL, held at the Grand Copthorne Waterfront Hotel, Singapore

- 29-1^{May} Global Communications Forum in Washington DC, America
- 30 Participated in Civil Emergency Exercise

	МАҮ
3	6th Bloodmobile Organisers' Seminar
7-13	Philippines SuperCamp 2008 at Camp Capinpin, Tanay, Rizal, Philippines by RCY
8	World Red Cross Day cum Family Day Celebrations at the Singapore Flyer
8	Launch of the Appeal for Myanmar's Cyclone Nargis
8-26	Project Uom Mam to Hoa Lien Ward, Danang, Vietnam by the SMU Chapter of the RCHN
10	Community Based First Aid Awareness Talk at National Volunteer & Philanthropy Centre (NVPC)
13-28	Deployment of Forward Liaison Team in response to Cyclone Nargis, Myanmar
14-18	BDRP hosted Vietnam National Red Cross and National Blood Transfusion Services on a study visit to SRC and the Bloodbank@HSA
15	Launch of the Appeal for China (Sichuan) Earthquake
16	SRC Charity Golf 2008
18	AIDS Candlelight Memorial
22-5 ^{Jun}	Deployment of Advance Medical Party in response to Cyclone Nargis, Myanmar
23	Participated in Civil Emergency Exercise
23-5 ^{Jun}	Deployment of Medical Team in response to Cyclone Nargis, Myanmar
28	RCY hosted Thai Red Cross delegates

from Rajinibon Primary School

SRC promotes its humanitarian values and services through active youth involvement in primary, secondary, post-secondary and tertiary institutions.

ASEAN National Societies Meeting on Myanmar in Kuala Lumpur, Malaysia 31 RCY Linkamania 2008 JUNE First aid support for opening of the Singapore Flyer First aid support for National Family Day 14 14 World Blood Donor Day Celebrations cum Champion Blood Donor Recognition Ceremony at Singapore 700 14-17 "Vibrant Blood" Blood Donation Drive by NTU Chapter of the RCHN 16-20 RCY participated in 10th Asia & Pacific RCY Preparatory Meeting in Bangkok, Thailand 23 SRC Annual General Meeting 27 RCY participated in Singapore Youth Festival's Marching Contingent 28 RCY Change of Command Parade 28 Youth Officers' Sharing Session JULY Appreciation Reception for Volunteers and Staff who assisted during the Myanmar Cyclone Nargis & China Sichuan Earthquake disasters

28-29

- Visit by Mr Iyang Sukander, Secretary 10 General, Indonesian Red Cross
- 13-20 Study trip to Changsha, Guanzhou in China by NUS Chapter of the RCHN
- 13-27 Project Chia Se 2008 to Ha Tay Province Vietnam by the NTU Chapter of the RCHN
- 17-18 SRC attended the Red Cross Society of China's Sichuan Earthquake Pledge Meeting in Xi'an, Shaanxi Province, China to discuss the reconstruction efforts in the aftermath of the Earthauake

- 18-21 RCY attended the 3rd National Red Cross Youth Camp held in Danang, Vietnam
- 19 **RCY Current Affairs Competition**
- 25 Volunteer "Rest and Recreation" Session
- 30 –1^{Aug} Regional Contingency Planning Workshop in Bangkok, Thailand

AUGUST

- Nurses' Day Celebration at RCHD RCY Recognition Day 2 0 RCY participated in National Day Parade as part of the Marching Contingent 10-16 RCY attended the Korea International Camp held in Seoul, Korea 11-14 RCY participated and provided first aid support in National Camp 2008 15 Volunteer Orientation and Networking Session 18-22 6th Regional Workshop on Blood Donor
- Recruitment in South East Asia, held in Manila, Philippines
- 24 AVD Annual Bowling Competition 2008
- 24 RCHD residents and staff performed at NCSS 50th Anniversary Carnival
- 25 Briefing to new SRC Council Members and staff
- 26 Participated in Civil Emergency Exercise
- 27-3^{sep} BDRP invited to speak by the New Zealand Red Cross at their Annual Blood Donor Management Seminar in New Zealand
- 28 RCHD residents invited to the official opening of the Lantern Festival 2008
- 30 "First Aid Across Singapore" Event at the Bishan, Woodlands and Jurong East MRT and Bus Terminals





31 Sunday Bazaar at Shop@REDCROSS+

6

SEPTEMBER

- AVD Awards and Promotion Ceremony cum National Day Parade Appreciation Reception 2008
- BDRP hosted Vietnam National Red 11-13 Cross and National Blood Transfusion Services on a study visit to SRC and the Bloodbank@HSA
- 13 Mid-Autumn Festival Celebrations 2008 at RCHD
- 20 World First Aid Day "First Aid Begins At Home" at NVPC
- 26-28 First aid and ambulance support, and disaster management standby at Singtel Formula 1 Grand Prix
- 26-28 Sale of "Survival Kits" fundraising activity at Singtel Formula 1 Grand Prix







OCTOBER

- 8-12 SRC attended China (Sichuan)
 Earthquake 2nd partnership meetings in
 Beijing, China
- 19-28 Hosted and facilitated the 9th RDRT Induction Course for HiE (Health in Emergency) with IFRC Regional Disaster Management Unit at Red Cross Training Campsite
- 20 RCHN-NTU Project Chia Se 2008 - Vietnam Revisited Photo Exhibition at NTU
- 21 Participated in Civil Emergency Exercise
- 25-26 "Youth Favourites" by Youth Donor Club
- 27-30 RCY participated in 6th South East Asia Youth Directors' Meeting in Hanoi, Vietnam

NOVEMBER

- 1-8 SRC attended the Ministry of Education Heads of Uniformed Group study trip to Chengdu, China
- 13-14 Visit by Philippines National Red Cross to SRC, Bloodbank@HSA and RCHD
- 15 RCY First Aid Competition
- 16 Sunday Bazaar at Shop@REDCROSS+
- 17-20 Asia Pacific Communications and Media Relations Forum in Kuala Lumpur, Malaysia

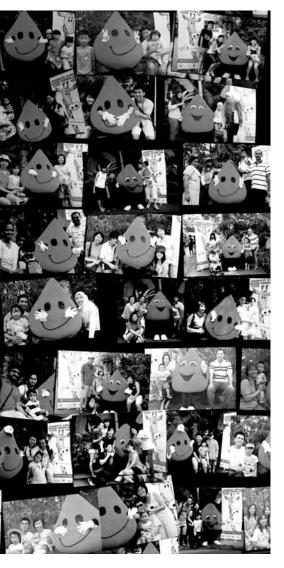
- 27-30 South East Asia Red Cross Red Crescent Secretaries-General Forum & Leadership Meeting in Kuala Lumpur, Malaysia
- 29-2^{Dec} RCY Challenge
- 30-4^{Dec} 1st Malaysian Singapore Joint workshop on Blood Donor Management in Kuala Lumpur, Malaysia

DECEMBER

3	DiPar Awareness talk for volunteers
5	International Volunteer Day Celebrations
6	Farewell Dinner held in honour of Lt Gen Winston Choo, Retd., at Temasek Club
11-12	Handover of Sutaung Pyae Parahita

- Orphanage at Than Lyin Township and the Basic Education Post-primary school opening at Thingankyune, Myanmar, a joint project between SRC and Man Fut Tong Welfare Society
- 11-14 RCY Unit Instructor Programme
- 13 Handover of Model Village at Auk Pyun Wa Ngapudaw Township, a joint project between SRC & Serge Pun & Associates (SPA)
- 13 Project Red Cross Love 2008
- 13-26 Mission to Changsha and Hengyang in Hunan Province, China by the NUS and SP Chapters of the RCHN
- 18-22 4th Youth Donor Club Training Workshop & Camp 2008 at Red Cross Training Campsite for Youth Donor Clubs in Asia and beyond
- 19 Year-End Party for SRC staff
- 20 Christmas Party at the RCHD
- 19-21 "A Truly Magical Christmas" Blood Donation Drive by SMU Chapter of the RCHN

SRC bases its work on the fundamental principles of humanity, impartiality, neutrality, independence, voluntary service, unity and universality.





Champion of Champions

I share my experiences with anybody who is willing to listen. Dispelling the usual myths is a good way to start... Of course it always helps when you accompany them for that all important FIRST time!

Mr Joseph Christie Donated 137 times

Reaching Out to the Community

Though the local humanitarian services of the Singapore Red Cross are perhaps lesser-known than our response to regional disasters, everyday around the year, our team of dedicated volunteers and staff are on the ground, making a difference to the lives of many in the community.

In this section, we explore the various facets of the SRC's local humanitarian work and hear from the everyday heroes who, whilst embodying our core values of compassion, passion and professionalism, help us achieve our mission of relieving human suffering and responding to emergencies, each in their own special way.

SAVING LIVES

Key Achievements

- Collected 92,454 units of blood for regular and emergency blood transfusion needs for the nation, surpassing target of 90,000
- Increased the number of blood donors from 55,402 to 60,654 (an increase of 5,252) – of which 19,561 were first-time donors
- Increase of 3,855 youth donors aged 16-25 years to a total of 22,796

SRC's Blood Donor Recruitment Programme (BDRP) has been the national blood donor recruiter since April 2001. Working closely together with our partners in service, the Blood Services Group of the Health Sciences Authority (HSA), we faced an uphill task of collecting 90,000 units of blood in 2008. This task was particularly challenging in light of the Chikungunya fever in the country, which saw some regular donors being temporarily deferred because of their travels overseas.

Despite this, BDRP not only met their targets but also surpassed it. A total of 92,454 units were collected and the number of blood donors increased to 60,654, of which 19,561 were first-time donors. BDRP not only met the nation's blood needs for emergency and regular donations but also ensured a constant and safe bloodstock for the year.

Instrumental to our work with the community is the commitment of regular blood donors. On 14 June, the annual **World Blood Donor Day** celebrations saw 1,318 donors recognised at the Champion Blood Donor







Statistics

Parameters	2007	2008
Annual Whole Blood Target	88,000	90,000
Total Whole Blood Collection	87,379	92,454
Total Number of Donors	55,402	60,654
First-Time Donors	17,996	19,561
Youths 16-25 yrs age	18,941	22,796
Donors > 2 donations per year	8,579	10,042



Champions	Awara
600	Bronze (25 donations)
318	Silver (50 donations – males, 35 donations – female)
172	Ruby (75 donations – males, 50 donations – female)
108	Gold (100 donations - males, 70 donations - female)
48	Diamond (125 donations - males, 100 donations - female)
13	Champion of Champions (150 donations - males, 125 donations - female)
8	Bloodmobile Organiser's Gold (Collection of 500 units and above at an average of 150 units per mobile in 2007)
11	Bloodmobile Organiser's Merit (Collection of 200 units and above at an average of 100 units per mobile in 2007)



Recognition Awards Ceremony at the Singapore Zoo for their contributions to the nation.

Through the encouragement of the BDRP, many organisations have also jumped on the bandwagon by becoming bloodmobile organisers (BMOs) – organising blood drives at their premises for the public or for their staff and students. Annually, 40% of the blood collected in Singapore comes from community bloodmobile drives, with over 300 BMOs organising 11 drives weekly. To recognise the efforts of 16 outstanding BMOs, "Making a Difference" awards were given out at the **6th Bloodmobile Organisers' Seminar** on 3 May.

One of the recipients, SMRT Corporation Limited has consistently come forward to help in times of need by organising drives at Raffles Place MRT Station during the festive periods of Chinese New Year, Ramadan and Christmas. In addition, they have also run blood donation video clips at the MRT stations to educate the public on the importance of blood donation. Said Mr Fong Kim Meng, Senior Manager, Operations Development "our work with the SRC is very meaningful, and the extensiveness of our network allows us to reach out to a lot of people, and the result of our past drives have shown a high number of 'hits' which encourages the staff and volunteers."

Besides reaching out to people at familiar locations, the BDRP also wanted to reach out to "unique" groups on a digital platform. Joining us on this endeavour was regional blog advertising community, Nuffnang Singapore. With their base

"Making a Difference" Awards

Organisation	Length of Service	No of Drives in 2007
1 Army Maintenance Base	7 years	1 blood drive & 4 centre bookings
Bedok Civil Defence Executive Committee	7 years	3
Hewlett Packard Singapore Pte Ltd	7 years	6
Police Academy	7 years	3
Singapore Sindhi Association	7 years	6
Yew Tee Zone 9 Residents' Committee	7 years	2
ExxonMobil Asia Pacific Pte Ltd	6 years	7
Punggol Park Community Centre	6 years	4
Tzu Chi Foundation	5 years	6
National Parks Board	4 years	2
SMRT Corporation Ltd	4 years	5
Yio Chu Kang Civil Defence Executive Committee	4 years	2
Credit Suisse	2 years	1
Nee Soon East Community Club Youth Executive Committee	2 years	1
Jurong Medical Centre	l year	2 (co-organised with Tzu Chi Foundation)

of bloggers, a digital campaign -"Are You My Type" - which culminated in a blood donation drive was launched. Said Mr Cheo Ming Shen, Nuffnang's Co-Founder and Executive Director, "this may be the world's first such event. What we're trying to do besides getting our bloggers to donate blood is to raise awareness and positively influence other people." This collaboration resulted in more than 200 youth bloggers gathering at the Bloodbank@HSA on Saturday, 29 November to donate blood.

Speaking to The UrbanWire, a popular online news magazine, Mr Chai Chwan Piau, an undergraduate shared "blogging's an innovative channel to create awareness. People read blogs, and it'd definitely be great if they can spread the word about blood donation... If anyone is turned off from donating blood, it's because of the pain. But they use anaesthesia, and it's not painful."

PREPARING FOR EMERGENCIES

Key Achievements

- Provided 5,818 individuals from companies and members of the public, 1,154 volunteers and staff with training in Standard First Aid, Industrial First Aid, CPR and Basic Cardiac Life Support courses
- Trained 88 adult volunteers in disaster management on a local and regional level bringing the pool of volunteers to 420; 51 members from RCY and RCHN also participated in Disaster Preparedness, Awareness & Readiness (DiPar) Talks and national emergency exercises
- Participated in four national emergency exercises, building up our disaster preparedness capacity in partnership with Ministry of Health (MOH), Ministry of Community Development, Youth and Sports (MCYS) and Singapore Civil Defence Force (SCDF)

Would you know what to do if someone collapsed? Over 6,000 people are now in a better position to intervene during the crucial moments of an emergency and make a positive difference thanks to the myriad of training programmes offered by the Red Cross Training Centre (RCTC).

In 2008, RCTC conducted 365 courses and 46 talks.



One of the key events that RCTC organised in celebration of **World First Aid Day** (20 Sep) was an eight-hour "Community Based First Aid Awareness Course" offered free to staff and volunteers of charities. Mdm Ho Hoy Fang, a volunteer with Kim Tian West Resident Committee was so encouraged by the session that she is planning to get her members to sign up for a certified first aid course with her.

The RCTC also trained personnel from corporate organisations to be first aid ready.

Universal Terminal Pte Ltd, one of Asia Pacific's largest independent petroleum products storage facilities has since August 2008. sent 24 of its staff for OFA training. Shared Mr Coppell Tay, "when injury strikes in the work place, effective first aid rendered before emergency help arrives can make a significant difference between life and death. This is more so for us as we are

located at the far end of Jurong Island and emergency medical help may take some time to reach us."

He also adds "knowledge is power and each new skill picked up help(s) build the confidence level in every person... we take pride in looking after the safety and welfare of our staff... At the end of the day, we want to ensure that our staff (will) be able to return home safely to their families and loved ones."

Taking emergency preparedness to another level are our volunteers specialising in disaster management. In 2008, 88 more members were trained in areas such as logistics, assessment as well as water and sanitation, bringing the total pool now to 420. A substantial number of this team also participated in the four national emergency exercises that took place in the year, honing their individual and teamwork skills. Nursing faculty staff and students from the Ngee Ann "The essence of this first aid knowledge is very crucial because while lending a helping hand during emergencies is important, we must take note not to worsen the condition, like the myth of applying toothpaste or butter on burns and scalds."





Ms May Chooi Volunteer, Realm of Tranquillity



Polytechnic also joined the SRC family and will be deployed under the banner of SRC in the event of emergencies.

Ms Esther Tay, a former emergency room nurse and an active volunteer with SRC since 2006 took part in two national emergency exercises. "I'm proud to be part of the peace time exercises which keep us ever ready when there are times of crises. I've an upper hand in understanding the importance of triage because of my past professional exposure... (the exercises) polishes (us up) on teamwork with various divisions and field officers, assessment, practical skills, problem solving, accountability and evacuation planning."

Mr Teo Wei Keong, an active volunteer since 2002 reflected on how participation in the exercises has also helped him on a personal level "to maintain mental calmness in the event of emergencies... (as I work) in a lab involved in handing flammable materials, this exercise has given me more exposure to handling casualties in times of accidents that I might face in my work place in the future."

Key Digital Elements of "Are You My Type" Campaign

- Seeding of blood donation information at 18 local and international forums
- Hosting of 17 Advertorials related to the campaign on popular blogsites (in its first week, the advertorials generated over 420, 182 unique views from web visitors)
- Creation of three unique avatars that bloggers could host on their blogs (over 1,600 bloggers hosted the avatars on their sites)
- Advertising information on SRC's blood donation programme and the blood donation drive on popular search engines Yahoo and Google
- Generation of a "Are You My Type" Facebook group which eventually had over 1,300 members
- Hosting of event banners on blogsites (resulted in 13,532 clicks)

Courses available at the RCTC

- Standard First Aid Course (SFA)
- Refresher FA Course
- Occupational First Aid Course (OFA)
- Refresher Occupational FA Course
- Heart Saver Course (CPR)
- Basic Cardiac Life Support (BCLS)

Tasks of the Disaster Management Team in a National Emergency Exercise

- Receiving Priority 3 casualties ("walking wounded")
 and documenting their details
- Assessment of condition and injuries
- Carrying out first-aid treatment based on assessments
- Providing psycho-social support
 - Observing condition after treatment and before dispatching them to relevant medical facilities

Over 6,000 people are now in a better position to intervene during the crucial moments of an emergency and make a positive difference thanks to the myriad of training programmes offered by the Red Cross Training Centre (RCTC)



REACHING OUT AND CARING FOR THE COMMUNITY

Key Achievements

- Provided 82 severely disabled residents with long-term residential care and an average of three residents at any one time with respite services at the RCHD
- Provided a total of 3,373 nonemergency ambulance trips (or approximately 11 trips a day) for the needy and elderly to and from medical appointments, 98.6% of the beneficiaries were financially needy or on public assistance schemes

Central to the work of SRC is our care for the vulnerable in the community. The Red

Cross Home for the Disabled (RCHD) and the Red Cross Non-Emergency Ambulance Service (AS) ensures that those who need the most care are given the attention they need.

The RCHD is home to 82 long-term residents, eight of whom are children aged six and above. With an operating expenditure of \$953,527 annually, most residents pay a highly subsidised monthly fee according to the family's income and ability after means testing has been conducted. Beneficiaries of our AS are also taken to and from their dialysis and other medical appointments without fear of termination of service because of the contributions of corporate and individual sponsors who sustain the service with their generosity. Having a friend is also instrumental in the psychosocial well-being of the residents and the RCHD has a thriving volunteer pool, with an average of 20 volunteers visiting monthly and five schools and nine groups assisting with group therapy, feeding as well as reading, singing, organising arts and craft sessions as well as organising excursions for residents.

Mrs Dolly Cho, a housewife and Ms Angela Tan, an Account Manager are two such volunteers. They have visited the RCHD weekly since February 2007. Said Dolly on her friendship with the residents, "they are especially happy when we remember their birthdays...I tell my friends about my volunteer work at RCHD (and) encourage them to come with me. Occasionally, I

Having a friend is also instrumental in the psychosocial well-being of the residents and the RCHD has a thriving volunteer pool





bring my family members to visit ... when I see (the residents) eagerly awaiting our arrival with their broad smiles, I already feel happy." Adds Angela, "the feeling of satisfaction when you have done a good deed (is) very self-rewarding (and) no money can buy such good feelings."

Another RCHD volunteer is 75 year old Indian national, Mr Sharad Kumar Pradhan, who visits the home whenever he is in Singapore "I spend one to two hours twice a week with three residents, helping them to draw, paint and utilise the time to do some acupressure (on their) hands and legs. I talk to them to make them happy. ... I have started loving them and praying to God for their well-being." He also complimented the attitude of the RCHD staff "I have very high appreciation for all the staff... for their affection, sincerity and devotion to duty... I have learnt a lot by observing the duties... as a whole ... I have (also) informed various senior citizens meeting in India (about) my experience in RCHD and motivate them to join volunteering work, so that we can return to society something which we have acquired so far."

DEVELOPING FUTURE LEADERS

Key Achievements

• Reached out to more than 39,500 people island-wide to heighten awareness on the importance of first aid education

Nurturing today's youth for active humanitarian service for humanity tomorrow is something that SRC prides itself in doing. Aside from instilling a spirit of volunteerism, SRC also aims to empower our youth and young adults with relevant life skills.

In conjunction with World First Aid Day, members of the Red Cross Youth (RCY) and Red Cross Humanitarian Network



Red Cross Home for the Disabled

Residents of the Home suffer from various disabilities including cerebral palsy, Down syndrome, spastic quadriplegia, muscular dystrophy, epilepsy and other severe physical disabilities.

Current Manpower at the Home

Home Administrator	1
Executive/Social Worker	1
Clinical Instructor/Staff Nurse	1
Staff Nurse	2
Nursing Aides	18
Therapy Aides	3
Healthcare Aides	8
General Worker	2
Admin Assistant	1
Driver	1
Total	38

SMU Chapter has been involved in overseas mission trips such as Project Uom Mam to Vietnam as well as the huge blood donation drive in December "A Truly Magical Christmas".

(RCHN) initiated First Aid Across Singapore 08 (FAAS) (30 Aug) with the theme "First Aid Begins With Me!". In it's 2nd year running, FAAS reached out to the community, by engaging with the public and shared the importance of having a first aider in every home through the distribution of brochures and first aid demonstrations at Jurong East, Bishan and Woodlands MRT/Bus Interchanges. Mr Alvin Tan, Secretary and overall officer in charge of Logistics, shared, "it serves as a good opportunity to expose our cadets to the public, creating larger awareness of the Red Cross Youth. Through this event, I have gained experience to handle hundreds of cadets... allocation of manpower is crucial especially when this event is being held at four different locations."

Mr Issac Wong, 8, a student of River Valley Primary School and one of the youngest participants from River Valley Primary School shared "first aid is about saving lives... it is fun and I want more people to know about first aid and I (have taught) my family some first aid skills and share(d) my knowledge... initially I (didn't) really like first aid but now, I can recognise the benefits."

Emphasising the meaningful nature of volunteerism was the 12th annual **Project Red Cross Love** (PRCL), held at Pioneer Junior College (13 Dec). Themed "Love and Laughter", the event benefitted 400 elderlies and 100 underpriviledged children from the Lions Befrienders Services Association (Singapore) and from Macpherson Family Service Centre. They were given an early Christmas treat in the form of entertainment and gifts of free haircuts and massages.

Volunteering for six consecutive years, Ms Trixie Sng, an engineer who is part of the RCY Focus Committee said "the beauty of being a volunteer is that you get a chance to work with people from all walks of life, who have different backgrounds, careers, races, but who come together for a common goal – passion and compassion for community service."



Reflecting on her time spent in volunteering for PRCL she said, "I've come to realise that it doesn't take much to get people involved in our community work. Some people have the misconception that it takes a lot of money or a lot of time to do community work, but it doesn't. it just takes a little heart... no act of kindness is too small."

Two of our **Red Cross Humanitarian Network** chapters were also recognised for their humanitarian contributions. On 27 Nov, RCHN-NTU Chapter received an award for being one of the three finalists in the informal group category of the President's Social Service Award 2008 at the Istana. They were honoured for their active service overseas through Project Chia Se in Vietnam and local events such as blood donation drive "Vibrant Blood", amongst others. Shared Ms Chia Woanlan, from the Chapter, "this is recognition for all the hard work that we have put in, not only the current committee but also the past 14 committees as well as the volunteers... our sponsors and our school ...overseas trips are very intensive and packed... (and) all activities will be planned ahead to fully make use of the time."

SMU was the other Chapter recognised for its outstanding work in the humanitarian field by winning the University's Student Life Excellence Award for a Community Club for the third consecutive year. SMU Chapter has been involved in overseas mission trips such as Project Uom Mam to Vietnam as well as the huge blood donation drive in December "A Truly Magical Christmas".





Number of volunteers involved in

community projects locally and a	broad
Community Service day (WRCD)	1150
Project Red Cross Love	225
First Aid Across Singapore	896
Singtel Formula 1 Grand Prix	328
NTU Project Chia Se in Vietnam	18
NUS Project Dawn In China	14
SMU Project Uom Mam in Vietnam	21
RCHD Chinese New Year Celebration	210
First Aid Coverage for community events	100
World First Aid Day	23
World Blood Donors Day	185

BEING COMMITTED AND DEDICATED

Key Achievements

- Rendered first aid duty coverage by our volunteers for 181 community and national events
- Total of 61 staff furthered their skills by attending 40 courses

Toiling under the scorching sun and braving storms is just another day in the lives of the many volunteers who provide first aid support at community and national events. In 2008, our volunteers rendered help in 181 events for community and corporate events. Besides the hours spent at the events, volunteers kept up-to-date with the latest skills through active participation in courses such as BCLS, some even trained to use the Automatic External Defibrillators (AED) in addition to the basic Standard First Aid skills. These skills were essential to provide immediate and appropriate assistance to casualties during large scale

Interview with RCY cadet member

"After the FAAS event, I have come to realise the importance of first aid as most people whom we approched were reluctant to hear. Therefore, there is a need for us to raise the awareness of the importance of first aid in our daily life.

Mr Yu Jun RCY cadet

events such as during National Day Parade 2008 and the inaugural Singtel Formula 1 Grand Prix. Shared Mr Rosman Bin Ramlee, outgoing Secretary of RCHN NP Chapter who volunteered as a First Aider during the grand prix, "it made me see that voluntary work is sometimes a tough and thankless job but we still do it because it is the right thing to do...I learnt to be more patient and confident when dealing with large crowds and not to take anything that people say to heart... the biggest change is that it has made me more sociable!"

INCREASING OUR RESOURCES

Key Achievements

- Established 15 new partnerships with companies, organisations and other religious organisations
- Raised S\$1,684,701 through fund raising events and direct mail appeals for local humanitarian services

A number of fundraising activities were conducted in the year to aid our local humanitarian services. Three fundraising events stood out, not only for the sums raised but also for their positive impact on the local community.

With the support of more than 6,200 volunteers, SRC's annual Flag Day (23 Feb) raised a total of \$163,104 (net of expenses), surpassing the projected target of \$150,000. A month later on 28 March, was the SRC Benefit Gala, held at the opulent Shangri-La Hotel. It raised an astonishing \$674,619 through ticket sales, raffle draws, auctions and donations. The event was a success thanks to the committed work of a dedicated committee of volunteers, headed by Mrs Genevieve (Peggy) Jeffs and through the kind patronage of Lady Elisabeth Hebdige.

Another highlight for fundraisers was the sale of "survival kits" at the first-ever Singtel Formula 1 Grand Prix (26-28 Sep). Although the kits were sold at a minimal donation of \$2, we were pleased that many spectators showed their support for the SRC's humanitarian services by giving more than the stipulated amount, with one even donating \$50! The net amount raised for this event was \$52,325. "At first, I felt shy and uncomfortable about approaching the public to buy the kits... due to the lack of experience... my teammates were mostly retirees, but their enthusiasm and passion in reaching out to the public would have put most people to shame," shared Ms Wong Pooi San, a first-time fundraiser. Pooi San however soon got into the momentum of the sales and had this to reflect at the end of her volunteering hours "I am really glad to have the chance to work with my teammates as they had impressed upon me the true spirit of volunteerism. Before



meeting this group of volunteers with the SRC, I had always wondered if there were people who would really sacrifice their time for charity and not ask for anything in return and I found the answer that day... Though not yet a guru on street sales, I certainly look forward to similar or other opportunities to participate as a volunteer with SRC"

Our Shop@REDCROSS+ also had another thriving year of sales, raising a nett of \$152,028. In addition to regular opening hours, the Shop also organised three bazaars which brought in the crowds.

COMMUNICATING OUR WORK

Key Achievements

- Revamped SRC newsletter and website, including interactive features, started a group and network on a popular social networking site
- SRC website ranked in the top 10 in the categories Community-Humanitarian and Community-Organisations in a nationwide online performance survey
- Garnered 400 media coverage or 35 coverage per month in dailies, magazines, digital as well as broadcast mediums
- SRC featured in the National Day video highlighting volunteers in Singapore

Some people have the misconception that it takes a lot of money or a lot of time to do community work, but it doesn't. it just takes a little heart... no act of kindness is too small.



Other Key Fundraising Figures for our Local Humanitarian Services

Projects	Actual
Red Cross Charity Gala	674,619
Red Cross Charity Golf	113,944
Flag Day	163,104
shop@redcross	155,028
HeART Gallery	1,308
First Aid Kit project	2,271
THIRD PARTY	
SAFRA Resort Charity Golf	95,750
RSAF 40th Anniversary	102,756
President's Challenge 2007	90,000
Singapore GP (Sales of Earplugs)	52,325
Donation Box Programme	40,935
DIRECT MAIL PROGRAMME	
Direct Mail Appeal	192,661
(includes \$35,000 from appeal letters	
to corporate supporters	
Total (Net)	1,684,701

"**I am really glad** to have the chance to work with my team mates as they had impressed upon me the true spirit of volunteerism."

Ms Wong Pooi San 1st time fundraiser

public Increasina and community awareness of the organisation is one of the key tasks of the Corporate Communications. In addition to the production of a range of collaterals and publications to keep the public abreast and up-to-date on SRC's work, it also cultivates pro-active media relations to ensure that our work is published through various media channels and mediums. In 2008, close to 400 mentions were generated in mediums such as dailies, magazines such as Women's Weekly, SALT, I-S Magazine and 8Days as well as digital and broadcast media.

To keep our corporate image "fresh" and relevant, the division revamped two of our key publicity vehicles – the SRC website and the quarterly newsletter. There will now be a greater synergy between these two platforms, thereby enhancing the reader's accessibility to information. It also started reaching out digitally to new audiences through the formation of a Facebook group and network.

Mr Ralph Haering, a Swiss national living in Singapore helped revamp the SRC website. The improvements proved difficult to implement at times, said Ralph "it was difficult to build a new sitemap and a suitable navigation concept... (and) I could not use the old html pages anymore. Therefore I had to design all the content... more than 200 articles with images, tables, forms and file downloads."

Now that the revamp is complete, SRC has an easy to navigate website, complete with many user-friendly functions to improve the speed of information access for browsers to the site. However, Ralph remains committed to helping to improve the site as necessary. "I will continue with my support for the SRC website (eg: system maintenance, upgrades, and configurations, coaching and consulting). This website is my "baby" and I would never abandon it."



Courtesy of Desmond Lim

Reaching Out Beyond Our Shores

Our pro-active response to regional disasters has established SRC as one of the leading National Societies in the region.

In this section, we explore SRC's regional and international humanitarian work and review the impact that the programmes and activities have made, not only for beneficiaries but also for our staff and volunteers.

PREPARING FOR EMERGENCIES

Key Achievements

- Co-hosted and facilitated the 8th Regional Disaster Response Team (RDRT) Induction Course with Malaysian Red Crescent Society in Singapore and Malaysia
- Hosted and facilitated the 9th Regional Disaster Response Team Induction Course for HiE (Health in Emergency) with IFRC Regional Disaster Management Unit

Central to SRC's identity has been our humanitarian outreach during regional disasters. In order to be ready for deployment anytime, many hours have been spent training our personnel so that they are up-to-date with the best practices in the field of disaster response. Amidst chaotic situations and a general sense of panic, participants who took part in the Regional Disaster Response Team (RDRT) courses banded together as they raced against the clock through various simulations to find the best solutions, to ensure a cohesive and effective approach.

SRC presently has 14 RDRT trained staff and volunteers, who not only represent SRC in Red Cross and Red Crescent Movement efforts but also lead our local disaster response teams in the event of local emergencies. This year, for the first time, SRC had a cross-border exercise with Malaysia during the 8th RDRT Induction Course (13-23 Feb).





SRC's Action in the Emergency Phase in Response to Myanmar's Cyclone Nargis

Official appeal launched by SRC
SRC pledges a total of \$\$300,000 to purchase emergency relief items through the IFRC
SRC sent three liaison team members to work with the MRCS to ascertain needs, receive relief items from Singapore as well as to facilitate deployment of a medical team
\$\$558,124 worth of emergency relief items comprised of 1,000 family tents, 35,000 family food packs, over a million water purification tablets, 10 hand-powered water purification systems, torchlights with spare batteries, rubber boots and raincoats was sent to Myanmar
Mr Amran Amir and Mr Elisha Teo, a trained nurse and first-aider, arrived in Myanmar as the advanced medical party to recce a hospital that the medical team would be operating from, in the Twante Township
The SRC medical team arrived with over \$\$40,404 worth of medical relief expenses. The 6-person team brought along 25 cartons of medical supplies including gloves, surgical masks, gauze, bandages, dressing sets, surgical sets, syringes, thermometers, IV infusion sets and medication. The team worked together with members from the Ministry of Health, Mercy Relief and attended to over 4,000 patients in a span of nine days

SRC's Action in the Emergency Phase in Response to China's Sichuan Earthquake

24 June SRC donated mosquito nets worth S\$1,366,000 to RCSC A total of \$\$3,158,800 had been remitted to RSCS and IFRC during the acute emergency phase	
17 Jun	Another S\$842,800 was donated to Red Cross Society of China from Keppel Corporation through SRC
25 May	SRC pledged \$\$150,000 for the purchase of relief items through the IFRC for the survivors of the Sichuan Earthquake
19 May	260,000 nutritious ready-to-eat rice sticks worth \$\$300,000 that do not require heating or water for consumption was purchased from a China factory and delivered directly to RCSC for survivors
14 May	Official appeal launched by SRC

"There are guidelines and protocols that they follow which I believe is important in any disaster relief effort, so that there is always a communications line with all relief parties." Mr Zaidi Ariffin,

RCY Volunteer Instructor



Ms Doreen Tan, a disaster management volunteer shared her key take-away point from the exercise, "whoever possesses the most accurate and comprehensive information has the greatest chance of helping those in need... information is king... there's no way around (it)."

Ms Jamaliah Hashim, a trained nurse took part in the 9th RDRT exercise (19-28 Oct) and worked together with a team of 26 people from different nationalities, some as far as

from Afghanistan reflected as a healthcare worker, that "(though) medical response (is) no doubt important to save lives, (it) is just one of the many response tools amongst relief, logistic, water sanitation and shelters which are equally important", giving her a greater sense of the importance of a coordinated response.

These RDRT courses also saw for the first time, the participation of our younger members - the RCY - who took part in

Besides fundraising, SRC also deployed seasoned volunteers to facilitate the humanitarian efforts.

the simulations, in tasks as diverse as roleplaying and organising logistics.

Mr Lee Guo Ying, an RCY cadet officer from Nanyang Polytechnic shared "my role... was to provide first aid duty for the light injury segment... (and it was) really cool to see so many medical professionals coming together to work as a team... after being involved, I gained new experiences like handling new scenarios... it gives me more knowledge after attending to such big scale events which I can apply when I am teaching my cadets."

Mr Zaidi Ariffin, an RCY Volunteer Instructor learnt the importance of patience and professionalism in the these situations and also gained a better understanding of the inner workings of the National Societies and the IFRC. Having helped out in the tsunami disaster relief efforts in 2004 at the Red Cross House, and with his training in National Service as a medic specialist, Zaidi said, "I would not hesitate to be a ready volunteer to help out in any relief efforts and in any way possible in terms of Singapore preparedness in times of disaster/crises or overseas crisis in the region."

In addition to the exercises, personnel were also offered opportunities to develop their skills by attending regional training workshops in assessment, water and sanitation, amongst others.

RENDERING HUMANITARIAN AID

Key Achievements

- Provided liaison, medical support and immediate relief items in response to Cyclone Nargis in Myanmar
- Provided immediate relief items in response to Sichuan Earthquake in China

When Nargis, a strong tropical cyclone hit Myanmar on 2 May, SRC was immediately in contact with the Myanmar Red Cross Society (MRCS) to offer assistance. This outreach was repeated 10 days later, to the Red Cross Society of China (RCSC) when a 7.8 magnitude earthquake hit Wenchuan County, Sichuan. Following contact with the National Societies, two appeals were launched almost simultaneously, and over \$\$30 million was raised within six weeks for the two countries, thanks to the generosity of Singaporeans and organisations.

Ms Serena Sim, a trained RDRT member was sent as a member of the advance liaison party was to Myanmar. Her chief task amongst others, was to ensure that donated items would reach survivors. Reflecting on her time there, she said "the extent of the devastation caused by the cyclone could be seen everywhere... (but) it struck me how much people were willing to help each other. The Singaporeans who worked there would travel... to the delta region during their lunch breaks and bring sacks of rice to the local who were going hungry. It really touched me." Reflecting on the potentially dangerous nature of her volunteering work, she said "sometimes I worry that I may not make it back from a mission and if that happens, I worry about my family... it's always a risk but (the work) is worth it."

Aiding in our efforts was also our team of volunteers who spent many hours attending to calls and receiving donations at the collection centre. Organisations from different industries also played a huge role in our efforts.

Zone Telecom Pte Ltd, a first-time corporate partner ran an internal donation drive and also used their expertise to setup a telecommunications system so that SRC could make free calls to China and Myanmar. Airline carrier, Silkair air-freighted relief supplies for free and companies such as bank RBS Coutts also made generous donations. Said Mr Hanspeter Brunner, CEO, RBS Coutts International and Executive Chairman of RBS Coutts Asia, "we feel it is important to do our bit, especially when events as devastating as Cyclone Nargis and the earthquake strike so close to home... we hope the donation will go some way to help the disaster victims in Myanmar and China rebuild their shattered homes and lives.









Ongoing Projects in Myanmar

- Purchase of furniture for eight learning centres which will provide free education up to Standard 10 for needy students in the Yangon and Ayeyerwady Divisions.
- Construction of a cyclone shelter for 500 persons, two 1-storey brick teacher's quarters, two 1-storey brick primary schools benefiting over 350 students and a tube well and 800-gallon ground tank in Pae Chaung Village, Bogole Township, Ayeyerwady Division. This project is jointly undertaken by Mahakaruna Buddhist Society and Singapore Red Cross.
- Construction of a school cum storm shelter for 300
 persons in Mae Ya Oon Village, Kun Gyangone,
 Township, Yangon Division

• Construction of a Middle School at the Yangon Division.

Ongoing Projects in China

- Construction of houses, nursery schools, clinics, activity centre, library and outdoor exercise areas in Pengzhou and Cifeng cities, Sichuan. This project is jointly undertaken with Habitat for Humanity, Singapore.
- Collaborating with the Red Cross Society of China, construction of health and educational infrastructure in Sichuan, Shaanxi and Gangsu province/s - 10 village health stations, 12 townships schools

RESTORING LIVES, REBUILDING COMMUNITIES

Key Achievements

- Began rehabilitation and reconstruction efforts in Myanmar and China
- Committed a total of \$\$82,362,916 since 2005 to 70 projects in Indonesia (Aceh and Nias), Sri Lanka and the Maldives as part of the on-going tsunami reconstruction efforts by Singapore-based NGOs and Voluntary Welfare Organisations (VWOs) and SRC

It is a common misconception that once monies are disbursed during the emergency phase of any disaster that the majority and most crucial work in that country is done. More often than not, this segment is only a small component of the entire rehabilitation and reconstruction work needed for that country. Following the emergency phase, work in Myanmar and China began very swiftly once the rebuilding scope had been negotiated with the countries' government. Follow-up visits and on-going talks have also ensured that all future projects are well-coordinated and in-line with the existing work done by the government of both countries as well as the other NGOs operating in the region.

SRC with Singapore-based Buddhist Fellowship (BF) also visited Myanmar between 26-28 Sep to deliver 800 blankets, courtesy of airline carriers Singapore Airlines and Silkair. This was donated to three villages in the Kunyangon area, benefiting 1,050 households. SRC also brought over another four more hand-powered water filtration units. Recalled Mr Daniel Ong, an SRC staff, "seeing their drinking water from the ponds turn into clean and clear water, their faces lit up with joy, bringing immense satisfaction to the team." In December, SRC and her partners, both Singapore and Myanmar-based were very proud to handover the first fruits of their labour - a new school block and an orphanage, a joint project between SRC and Singapore-based Man Fut Tong Welfare Society and a model village at Auk Pyun Wa Ngapudaw Township, a joint project between SRC & Myanmar-based Serge Pun & Associates - was presented to the people in the Thingankyune and Than Lyin areas, Myanmar.

The Asian Tsunami in 2004 changed the lives of millions in our region. It has been four years since Singaporeans donated a generous S\$89 million (inclusive of Singapore Government's S\$1 million) to the Tidal Waves Asia Fund (TWAF). Administered by SRC, through the Tsunami Reconstruction Facilitation Committee (TRFC), close to 77% of the projects have been completed.

In 2008, of the 16 projects in Indonesia, Sri Lanka and the Maldives completed, seven were on education and comprised the building and completion of six educational institutions and one "train the trainers" programme.

The International Baccalaureate Organisation's (IB) projects in Sri Lanka and Indonesia is a good example of TRFC's work in education with her partners. In the past two years, IB has developed tailor-made programmes for 1,400 teachers in the two countries, targeting Early Childhood Curriculum Development (ECCD) in Sri Lanka and Primary School Curriculum (PSC) in Indonesia.

This project was developed by IB with partial funding from the TWAF at a cost of S\$176,947 and the two year programme aims to equip teachers with skills to ensure that teaching remains a fun and interesting activity. Said Mr Karu Gamage, Country Director (Sri Lanka) for IB Projects (2006-Jan 2008), the training "gives them the relevant tools necessary and (the) thinking that would eventually enrich their own teaching styles." Head lecturer for the ECCD training course, Ms Mary Evans highlighted that "we teach the participants that respect, care and fun is the three ways to getting the children to respond to you." In a tribute penned by the teachers,



they said "while I still draw breath, while my heart still pumps, my only desire is to continue learning under the guidance of IB and Red Cross", showing the positive impact of the programme on their lives.

With the final project in the Maldives completed and all projects in Indonesia and Sri Lanka fast approaching its finishing point, the remainder 23% of the projects is slated for completion by the second quarter of 2009. Plans are also underway to arrange future missions to certain projects to augment the existing work.

COLLABORATING WITH PARTNERS

Key Achievements

- Supported the IFRC in assisting the South East Asia region towards achieving 100% voluntary nonremunerated blood donation by providing training and talks
- Organised the 1st Malaysian-Singapore Joint Workshop on Blood Donor Management in Kuala Lumpur, Malaysia
- Participated in the Asia Pacific Communications and Media Relations Forum in Kuala Lumpur, Malaysia
- Co-organised with IFRC the SEA Regional Finance Directors' Meeting in Singapore

Following the emergency phase, work in Myanmar and China began very swiftly once the rebuilding scope had been negotiated with the countries' government.





Courtesy of Desmond Lim



Courtesy of Desmond Lim

SRC also works closely with our sister National Societies to share and maximise skills development for both Societies and organisations in the region.

Through a collaborative effort by SRC's BDRP and our partner the Blood Services Group of the Health Sciences Authority (HSA), SRC saw 12 Vietnamese delegates attached to the BDRP from June to December and trained in the Blood Donor Recruitment Training course. Aiming to provide a platform for donor recruiters to better understand the Singapore blood donor model, BDRP shared practices that would help motivate, recruit, retain and recognise voluntary blood donors. In addition, the attachment also consisted of lectures, on-the-job training and the development of strategic plans and actions.

Another workshop organised by SRC and HSA, together with the National Blood Centre, Kuala Lumpur, Malaysia, was the 1st Malaysia-Singapore Joint Workshop on Blood Donor Management. The Workshop provided an opportunity for participants of both countries to share ideas and exchange information and experiences so as to generate news ways to meet the challenges of recruiting and retaining voluntary blood donors. It also had strong emphasis on blood donor management and the importance of developing national campaigns to change the public's perception towards voluntary non-remunerated blood donation. Donor services and the implementation of effective strategies for donor education, recruitment and retention were also highlighted at the workshop.



Completed Projects in Myanmar

- Six pre-fabricated buildings were donated to the SPA / FMI Group in Myanmar during the acute emergency phase. These six pre-fabricated buildings were used as staging areas for relief workers in the Ayeyarwady Division. After the acute emergency phase, these buildings were handed over to the local authority for use as temporary schools or clinics.
- Construction of environmentally sustainable pilot project comprising 125 wooden houses, a village school for 100 children, a village office, village clinic, community hall cum cyclone shelter, jetty, bridges, internal road network, solar power station, water trestle and pump at Auk Pyun Wa Village, Ayeyarwady Division.
- Provision of emergency relief supplies to 400 households, rebuilding of 10 homes and repair and restoration of power to 14 orphanages in four delta villages. This project was jointly undertaken by Life Community development, a Christian based group and Singapore Red Cross.
- Donation of 45 rescue boats. (30 units of 24 feet long boats and 15 units of 32 feet long boats) to the Myanmar Red Cross to support their ongoing relief operations in the Ayeyarwady Division
- Donation of 1,248 sets of furniture for Primary and Secondary Schools in the Irrawaddy Delta,.
- Construction of the Sutaung Pyae Parahita Orphanage benefiting 200 orphans aged between 4 to 20 years old which includes replacement of the damaged Girl's Dormitory with a new 2-storey brick building, the refurbishment of the Boy's Dormitory, building of new toilets and repainting of the school in the Than Lyin Township, Yangon Division. This project was jointly undertaken by Man Fut Tong Welfare Society and Singapore Red Cross.
- Construction of a basic education Post Primary School in Thingankyune, Yangon Division. The school was handed over to the local Government represented by the Mayor of Yangon.
- Purchase of 10,000 sets of portable water filters for distribution to survivors
- Livelihood recovery projects through the provision of fishing boats, nets and livestock for four villages in the Bogale Township, Ayeyerwady Division. This project is jointly undertaken by Hakka Methodist Church, Life Community Development and Singapore Red Cross.



NETWORKING FUTURE LEADERS

Key Achievements

- Hosted the 4th Youth Donor Club Training Workshop and Camp 2008 for Youth Donor Clubs in the region and beyond
- Supported two teams from the NUS Law School for International Humanitarian Law competitions, one of which placed first for the second time
- Continued to support and build upon the humanitarian outreach programmes in Vietnam undertaken by RCHN Chapters
- Fostered closer relations with regional National Societies through six bilateral exchanges and international events

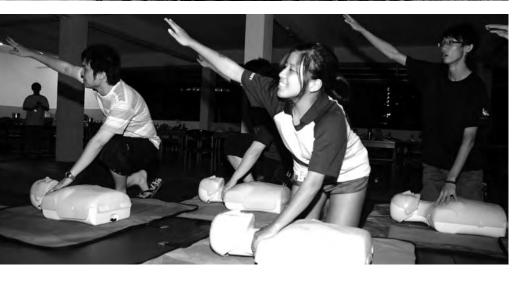
To expose our youth and young adults to the culture and humanitarian activities of the region, overseas exchanges were also organised. The annual Youth Donor Club Training Workshop and Camp held at the Red Cross Training Campsite (18-22 Dec) saw 75 youth donors representing youth donor clubs from nine countries in the region. Focusing on education, motivation, recruitment, retention of voluntary blood donors and aspects related to organising and managing effective bloodmobile drives, the Camp was a huge networking and capacity building opportunity. Shared Mr Jesse Chin, YDC President, Singapore "/ feel that my role... is not only to educate and encourage youths to be socially responsible through blood donation but also to motivate my committee and more people to believe in blood donation... to let youths gain more exposure to truly understand the need for blood in order for dire patients who are fighting for survival".



SRC also works closely with our sister National Societies to share and maximise skills development for both Societies and organisations in the region.

At the heart of the Red Cross Red Crescent Movement is the desire to bring relief without discrimination to the wounded on the battlefield. International Humanitarian Law (IHL) is thus at the forefront of the Red Cross Movement's work. Two teams from the NUS Law School participated in the annual **Hong Kong Law Moot** (7-8 Mar) and the **Jean-Pictet Competition** in Switzerland (19-26 Apr). Both teams did well with the Singapore team making it to the Semi-Finals.

During the Hong Kong Law Moot, Mr Chan Yong Wei and Ms Lim Ching-Wen pitted their IHL knowledge against 16 teams from 13 Asia-Pacific countries and emerged victors. Ching-Wen, also the runner-up Best Mooter shared, "it was a pleasant surprise when we won... I can't speak for everyone, but I think NUS' involvement in the Moot definitely raised my peers' and my own awareness of IHL... Before the Moot, I had no opportunity to be exposed to IHL, and did not realise its importance... Having read the materials on IHL and seen, first-hand, the dedication of the various humanitarian workers, I look forward to the opportunity to be involved in humanitarian work." She also shared "participating in



TRFC Projects in 2008

- Indonesia Completion of:
- Three schools
- Nine boats
- 25 hectares of farming land
- One health project in Nias
- 13 public toilet facilities
- Installation of 133 water filtration pumps
- Maldives Completion of:
- Ghazee School in Hulhumale (a \$\$8.6 million joint project between SRC and the Government of Singapore) – this was the final project in the Maldives
- Sri Lanka Started work on:
- Seven schools
- One Kindergarten

Facts about TRFC Rehabilitation and Rebuilding Sectors

Housing and community sector includes the building of houses, community and youth centres, orphanages, provision of water supply facilities and community enrichment projects such as computer training.

Health sector includes the construction of hospitals and clinics, public tollets, installation of water treatment systems, the provision of mobility aids and implementation of community health programmes.

Education sector includes the construction of schools, provisional of education and training programmes and purchasing of books.

Economic recovery and livelihood sector includes the setting up of brick making factories, procurement of ice making machines, construction of new fishing boats and "palongs" (floating "kelongs"), construction of fish distribution centres and a pier.

the Moot taught me to work closely in a team... and to think critically, which is essential in any field of work."

A month later between 19-26 April, another team from the NUS Law School, comprising Ms Vanathi S, Mr Pardeep Singh and Mr Alexander Yeo represented Singapore in the **Jean-Pictet Competition** in Schwarzenburg, Switzerland. Facing stiff competition, the team made it to the semifinals but was eliminated by the eventual winning team.

Shared Alexander, "the team unanimously felt that the Jean-Pictet Competition was one of the highlights of their law school experience... the team was converted to Jean-Pictet's vision that 'the future of the world resides in respect of the law.'"

Two chapters of the RCHN also continued their work in Vietnam. **Project Uom Mam** by the SMU Chapter sent a 21-member team to Hoa Lien Ward, Danang between

TRFC Projects According to Sectors

Sectors	Housing and Community	Health	Education	Economic Recovery and Livelihood	Others	Total	%by Country
Country	26	14	15	14	3	72	
Indonesia	16,788,569	24,350,655	8,169,775	7,796,540	415,836	57,521,375	70%
Sri Lanka	12,643,445	-	5,950,469	-	-	18,593,914	23%
Maldives	324,583	-	5,562,773	43,324	-	5,930,680	7%
Multi Countries	140,000	-	176,947	-	-	316,947	0%
Total	29,896,597	2,350,655	19859,964	7,839,864	415,836	82,362,916	
% by sector	36%	30%	24%	10%	1%		
No. of projects	25	14	15	13	3	70	

8-26 May and **Project Chia Se** by the NTU Chapter sent a 20-member team to the Ha Tay Province, Vietnam between 13-27 Jul. Preliminary exploratory missions for the NUS and Singapore Polytechnic Chapters went to Changsha and Heng Yang in Guangzhou Province, China.

Mr Sylvester Koh, President, Executive Committee (2008-9), RCHN SMU Chapter shared his Chapter's vision of building upon the successes of the previous expeditions and how they have approached the



Interview with a delegate from Hong Kong at the YDC Camp

"This Camp was successful and meaningful, in which brought me lots of good memories! I was impressed to see the enthusiasm, cohesion and energy of the YDC staff and volunteers in contributing to this Camp and the valuable opportunity to broaden my horizon.

Mr Raymond Tsang Recruitment & Publicity Section Hong Kong Red Cross Blood Transfusion Service projects in a modular system – with Uom Mam I establishing a computer laboratory, furnished with computers, Uom Mam II bringing in IT teaching materials in the forms of videos, so that the learning could continue after the Chapter had left.

In addition, they also set up a learning room, stocked with books, compact discs and games to interest the community's learning of English. "One of the key points that our Chapter has learnt is that OCIP (Overseas Community Involvement Project) is not only about what we can do during the expedition but rather how we can contribute something that is sustainable during the expedition to ensure that the community is able to benefit even after we have left... Throughout the planning stages, we would question, (if) we are imposing our own ideas on the host community instead of giving them what they need. Thus through discussions, I have discovered that how beneficial and



Preliminary exploratory missions for the NUS and Singapore Polytechnic Chapters were also sent to Changsha and Heng Yang in Guangzhou Province, China.

effective our voluntary work depends on many factors."

Aside from overseas work for our young adults, our youth were also exposed to the work of their counterparts in six bilateral exchange and international events such as the Malaysian Youth Camp (23-27 Mar), Philippines SuperCamp (7-13 May).

Ms Pat Jeanisa Ng, Senior Assistant Director, RCY, and an office bearer at the Philippines SuperCamp shared, "(what we learnt was) there is no limit to how we can contribute and be involved as... a part of the Red Cross worldwide humanitarian movement, volunteers must render service to the less fortunate and train ourselves during peace time, and know our role and respond in disaster and emergency situations... volunteering is a passion which pays in itself."



Our Commitment

SAFEGUARDING THE PUBLIC TRUST

Mr Tee Tua Ba, the new Chairman of Singapore Red Cross since 1 December 2008, believes that it is very important for the public to trust and have faith in the organisation. Transparency of the organisation is very important to retain trust/confidence in the hearts of donors. It is through this confidence that the public safely entrust their donations with SRC in times of disasters, knowing that this sum will be put to good use. A former Police Commissioner, Mr Tee sees some similarities between the police force and a charity. "In both context, it is necessary for the public to have faith and confidence in us. Once that trust is lost, it would be hard to function and operate normally"

GROWING OUR RESOURCES

In line with the SRC's strategic direction till 2010, the new Chairman already has set his hopes to recruit more volunteers to SRC and to talent spot those with leadership qualities so that SRC can constantly upgrade and improve itself.

One of the major tasks is to engage our volunteers in various community projects both locally and overseas. To ensure the sustainability of our volunteers' contributions, we will fine-tune our volunteer network and provide skill and knowledge training. New programmes will also be developed to involve youth and family volunteering, so that volunteering becomes a life learning journey.



BRIDGING RELATIONSHIPS

The continual involvement of organisations has greatly contributed to the success of SRC's humanitarian activities both locally and abroad. Through the success of joint partnerships with various NGOs/VWOs, corporate and civil society, commercial, government hospitals and the private sectors, in responding to the needs of the less fortunate in our neighbouring countries, SRC will continue to foster such partnership and build up our internal capacity to enable us to respond in a speedy and effective way in delivering our services to our beneficiaries.

The SRC has been very active in organizing developmental and community service projects in East Timor, Laos, Cambodia, Vietnam and Indonesia. In the next two years, the SRC will continue to widen our scope of humanity service to Thailand and the Nias Islands.

Within the Red Cross Red Crescent Movement, SRC will continue to collaborate with the regional and zonal office of the IFRC/ICRC to use SRC as a regional hub for various activities. The success of the SRC in hosting international and regional training courses, including the Asia Pacific Conference in 2006, was a recognition to our potential and since then, has attracted interest from other International Non-Government Organisations (INGOs) such as the UN Office for Humanitarian Affairs (OCHA) to make use of SRC as the training hub. A UN Disaster Assessment Coordination Team (UNDAC) refresher course by OCHA with SRC has already been planned for 2009.







PROVIDING MORE FOR THE VULNERABLE

Over the next two years, SRC will be building up its capacity in the subject of Restoring Family Links (RFL). Upon completion, SRC will be able to help Singaporeans to reestablish contacts with their next-of-kins in the event of an armed conflict or disaster occurring in a foreign country.

In 2009 when the Red Cross Home for the Disabled is relocated to Bukit Merah, the SRC will be able to serve at least 100 adults and 30 children, from its current 82 residents. The number of our healthcare assistants and nursing aids will also be increased to meet the increased number of residents. Additional service such as a Day Activity Centre, which provides physiotheraphy and occupational therapy will also be offered in the new home for the disabled.

SERVING THE NATION AND SAVING LIVES

As the national blood donor recruiter, the SRC will continue to strengthen its recruitment efforts to meet the nation's need for blood. With an aging population, the SRC aims to increase the number of youth donors to represent 50% of our total donor population. Through the use of new media and infocom technology, our strategy is to start a viral effect for blood donation by encouraging youths to donate blood, start young.

Besides the current first aid courses offered by the Red Cross Training Centre, it has already in place plans to offer other useful life-saving courses such as the CPR+Automated External Defibrillator and the Child First Aid.

÷

MEETING OUR NEEDS WITH LIMITED FUNDS

Faced with a gloomy economic outlook, the SRC has a huge challenge in ensuring its funds are adequate to meet its operating needs for its services and programmes in 2009. SRC will review fundraising approach and develop strategies that will provide a steady revenue from various sources, to develop a sustainable and steady source of revenue from proper maintenance and building of donor database system, retention of existing donors and expansion and acquisition of new donor database, direct mailer programme and donor cultivation.



The Singapore Red Cross Society Financial Statements Year ended 31 December 2008

(Unique Entity Number S86CC0370E) (Registered under the Charities Act, Chapter 37)

Registration

The Singapore Red Cross Society ("the Society") was constituted as a body corporate by the Singapore Red Cross Society (Incorporation) Act, Chapter 304. The Society is registered as a charity under the Charities Act, Chapter 37. (Unique Entity Number S86CC0370E)

Registered Address

15 Penang Lane Red Cross House Singapore 238486

Council Members

Chairman Lt Gen Winston Choo, Retd (up to 30 Nov 2008) Mr Tee Tua Ba (from 1 December 2008)

Honorary Treasurer & Chairman Finance Commission

Mr Han Eng Juan

Members

Mr Axel Chan Mr William Cheong Mr Chng Tat Loon Mr Eric Chia (from 23 June 2008) Mr Goh Chee Kona Assoc Prof Goh Lee Gan Mr Paul Ho Yeok Chew (from 23 June 2008) Mr Kwan Kwok Wah Mr Lau Hock Soon (up to 22 June 2008) Mr Ling Khoon Chow Mr Eric Low Siak Meng (up to 22 June 2008) Dr Low Cheng Ooi (from 23 June 2008) Mr Charles Ng Mr Stephen Quick Mr N Sreenivasan Dr Patrick Tan Tong Nam Mr Stanley Tan (up to 22 June 2008) Mdm Tan Wee King Ms Rose Tan (from 23 June 2008) Mr Toh Hock Ghim (from 23 June 2008) Mr Andy Yeo

Secretary General

Mr Christopher Chua (Ex-Officio)

Auditors

KPMG LLP

Mr Tong Min Way (up to 22 June 2008) Mr Ngiam Shih Chun (from 23 June 2008) Representative, Ministry of Community

Development, Youth and Sports

COL Cheong Keng Soon (up to 31 May 2008) LTC Gan Siow Huang (from 1 June 2008) Representative, Ministry of Defence Mr Kevin Ng Pek Kee (up to January 2008) Mrs Edelweis Neo (from September 2008) Representative, Ministry of Education Mr Koh Tin Fook (up to August 2008) Ms Lim Kheng Hua (from September 2008) Representative, Ministry of Foreign Affairs Dr Low Cheng Ooi (up to 22 June 2008) Dr Mark Leong (from 23 June 2008) Representative, Ministry of Health

Dr Tan Eng Hoe (up to 22 June 2008) Mr Kadir Maideen Bin Mohamed (from 23 June 2008) *Representative, Ministry of Home Affairs*

Vice Chairmen

Mr Jeffrey Chan Wah Teck Mr Lim Neo Chian Assoc Prof Phua Kai Hong (up to 22 June 2008) Assoc Prof Lim Meng Kin (from 23 June 2008) In our opinion, the financial statements set out on pages 46 to 65 present fairly the state of affairs of the Society as at 31 December 2008 and the results, changes in unrestricted funds and cash flows of the Society for the year ended on that date in accordance with Singapore Financial Reporting Standards.

The Council (Management Committee) has authorised these financial statements for issue on the date of this statement.

On behalf of the Council

aneng huran

Mr Han Eng Juan Honorary Treasurer

hallen

Mr Christopher Chua Secretary-General

22 May 2009

Independent Auditor's Report

Members of the Singapore Red Cross Society (Registered under the Charities Act, Chapter 37)

We have audited the accompanying financial statements of The Singapore Red Cross Society (the Society), which comprise the balance sheet as at 31 December 2008, the statement of financial activities/ income statement, statement of changes in unrestricted funds and statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory notes, as set out on pages 46 to 65.

Management's responsibility for the financial statements

The Society's Management is responsible for the preparation and fair presentation of these financial statements in accordance with Singapore Financial Reporting Standards.

Management has acknowledged that its responsibility includes:

- (a) devising and maintaining a system of internal accounting controls sufficient to provide a reasonable assurance that assets are safeguarded against loss from unauthorised use or disposition; and transactions are properly authorised and that they are recorded as necessary to permit the preparation of true and fair profit and loss accounts and balance sheets and to maintain accountability of assets;
- (b) selecting and applying appropriate accounting policies; and
- (c) making accounting estimates that are reasonable in the circumstances.

Auditors' responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Singapore Standards on Auditing. Those Standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion:

- (a) the financial statements are properly drawn up in accordance with Singapore Financial Reporting Standards to present fairly, in all material respects, the state of affairs of the Society as at 31 December 2008 and the results, changes in unrestricted funds and cash flows of the Society for the year ended on that date; and
- (b) the accounting and other records required by the regulations enacted under the Charities Act to be kept by the Society have been properly kept in accordance with those regulations.

Report on other legal and regulatory requirements

During the course of our audit, nothing came to our notice that caused us to believe that the Society did not comply with the requirements of regulation 15 (fund-raising expenses) in the Charities (Institutions of a Public Character) Regulations 2007.

KPMG LLP

KPMG LLP Public Accountants and Certified Public Accountants

Singapore 22 May 2009

	Note	2008	2007
		\$	\$
Non-current Assets			
Property, plant and equipment	3	583,475	706,554
Investment securities	4	3,319,440	3,237,859
		3,902,915	3,944,413
Current Assets			
Inventories		80,231	84,723
Other receivables, deposits and prepayments	5	876,952	908,476
Fixed deposits with financial institutions	6	63,871,912	45,892,594
Cash at bank and in hand	6	1,662,146	909,774
Total Current Assets		66,491,241	47,795,567
Total Assets		70,394,156	51,739,980
Current Liabilities			
Other payables and accruals	7	514,128	799,923
Relief Funds:			
International Disaster Relief Funds	8	33,181,605	5,867,922
Tidal Waves Asia Fund	9	26,682,423	35,529,817
Total Liabilities		60,378,156	42,197,662
Funds of the Society:			
Unrestricted Funds:			
General Funds		10,299,860	9,514,934
Fair Value Reserves	10	(283,860)	27,384
Total Unrestricted Funds		10,016,000	9,542,318
Total Liabilities and Funds		70,394,156	51,739,980

		Unrestricted Fund	
	Note	2008	2007
		\$	\$
Incoming Resources			
Incoming resources from generated funds			
Voluntary income:			
Donations - General	11	997,098	677,368
Membership subscriptions		963	1,782
Activities for generating income: Fundraising events	s 11	1,902,247	1,262,959
Investment and interest Income	17	111,319	242,686
		3,011,627	2,184,795
Charitable activities			
Red Cross Training Centre fees		657,365	543,414
Ambulance Service:			
Programme Fees		35,944	46,943
Funding from Tote Board		144,471	72,236
Blood Donor Recruitment Programme subsidy from			
Health Science Authority		2,162,931	1,626,461
Red Cross Home for the Disabled:			
Residents' contribution		221,598	239,788
Grant from Ministry of Community Development,			
Youth and Sports		874,922	839,637
Government grants:			
Ministry of Education			
(Volunteer Development - Red Cross Youth)		67,736	65,704
Contribution from hostelites		3,321	3,595
		4,168,288	3,437,778
Other incoming resources		2,213	15,452
Total incoming resources		7,182,128	5,638,025

	Unrestr		icted Fund	
	Note	2008	2007	
		\$	\$	
Resources Expended				
Cost of generating funds				
Fundraising Cost	12	501,962	429,610	
Charitable activities - local				
Volunteer Development		643,129	579,946	
Services and Disaster Management		201,793	171,204	
Red Cross Training Centre		615,807	602,745	
Ambulance Services		343,130	325,814	
Blood Donor Recruitment Programme		2,159,931	1,626,461	
Red Cross Home for the Disabled		953,527	922,616	
Red Cross Jurong Hostel		15,247	62,388	
International Services		269,861	212,937	
	13	5,202,425	4,504,111	
Governance	14	258,885	246,514	
Corporate Communications	15	291,097	292,909	
Contribution to International Federation of				
Red Cross and Red Crescent Societies		132,833	127,077	
Contribution to International Committee of				
the Red Cross		10,000	-	
Total resources expended		6,397,202	5,600,221	
Net incoming resources	17	784,926	37,804	

Statement of Changes in Unrestricted Funds Year ended 31 December 2008

	General		
	Funds	Fair Value Reserves	Total
	\$	\$	\$
At 1 January 2007	9,477,130	11,292	9,488,422
Change in fair value of investment securities	-	16,092	16,092
Net gain recognised directly in reserve	_	16,092	16,092
Excess of income over expenditure for the year	37,804	-	37,804
Total recognised income and expense			
for the year	37,804	16,092	53,896
At 31 December 2007	9,514,934	27,384	9,542,318
Change in fair value of investment securities Derecognition of fair value reserve relating to	-	(308,064)	(308,064)
investment securities disposed of	-	(3,180)	(3,180)
Net gain recognised directly in reserve	_	(311,244)	(311,244)
Excess of income over expenditure for the year	784,926	_	784,926
Total recognised income and expense			
for the year	784,926	(311,244)	473,682
At 31 December 2008	10,299,860	(283,860)	10,016,000

	784,926 179,918 - (118,494) <u>7,175</u> 853,525	37,804 178,152 1 (242,686) -
	179,918 _ (118,494) 	178,152 1 (242,686) -
	(118,494) 7,175	1 (242,686) –
	(118,494) 7,175	1 (242,686) –
	7,175	_
	7,175	_
	953 505	
		(26,729)
	4,492	9,263
	(174,726)	133,495
	(270,400)	(33,856)
	412,891	82,173
	159,345	245,327
	(56,840)	(173,234)
	(3,000,000)	-
	2,600,000	-
	(297,495)	72,093
	115,396	154,266
r	5,450,702	5,296,436
	5,566,098	5,450,702
6	102 593	693,854
0		4,756,848
0	5,566,098	5,450,702
	6 6	(174,726) (270,400) 412,891 159,345 (56,840) (3,000,000) 2,600,000 (297,495) 115,396 5,450,702 5,566,098 6 102,593 6 5,463,505

These notes form an integral part of the financial statements.

The financial statements were authorised for issue by the Society's Council (Management Committee) on 22 May 2009.

1 Domicile and Activities

The Singapore Red Cross Society (the Society or "SRC") was constituted as a body corporate by the Singapore Red Cross Society (Incorporation) Act, Chapter 304. The Society is registered as a charity under the Charities Act, Chapter 37 (Unique Entity Number S86CC0370E).

The registered office of the Society is at 15 Penang Lane, Red Cross House, Singapore 238486.

The principal objectives of the Society, which is registered in the Republic of Singapore, are to provide assistance in relief operations in times of disaster and auxiliary health and welfare services to the sick, the handicapped, the aged and the poor without any distinction on grounds of race, nationality, religion or political opinions, and to furnish voluntary aid to the sick and wounded in times of war and to non-belligerents, prisoners of war and civilian sufferers from the effects of war.

In pursuance of the Society's objectives, the general policy adopted by the Society is the provision of relief to disaster stricken and/or financially needy persons irrespective of race or religion.

The Society's assets are held for purposes of meeting its charitable objectives. The Society's future plans are also to provide relief to persons needing financial support.

2 Summary of Significant Accounting Policies

2.1 Basis of preparation

The financial statements are prepared in accordance with Singapore Financial Reporting Standards (FRS).

The financial statements are presented in Singapore dollars, and are prepared on the historical cost basis except as described in the accounting policies below.

The preparation of financial statements in conformity with FRSs requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised, and in future periods.

The accounting policies set out below have been applied consistently to all periods presented in these financial statements by the Society.

2.2 Functional currency

The functional currency of the Society is Singapore dollar. As donations and expenses are denominated primarily in Singapore dollars, the Council is of the opinion that the Singapore dollar reflects the economic substance of the underlying events and circumstances relevant to the Society.

2.3 Funds structure

Unrestricted funds are available for use at the discretion of the Council in furtherance of the Society's objects.

Relief funds are those donated for a particular cause, the use of which is restricted to that cause. Such donations are held in custody of the Society and are principally for international relief and assistance (see note 8 and 9).

2.4 Property, plant and equipment

Property, plant and equipment are stated at cost less accumulated depreciation and impairment losses. Property, plant and equipment obtained through donations that can be reliably measured are recognised at their fair value. Property, plant and equipment obtained through donations which cannot be reliably measured are taken into the financial statements at a nominal value of \$1 for each item.

Depreciation on property, plant and equipment is provided on a straight-line basis so as to write off items of property, plant and equipment over their estimated useful lives as follows:

Motor vehicles	5 years
Furniture and fittings	5 years
Medical equipment	3 to 5 years
Office equipment	3 to 5 years
Building and renovation	3 to 10 years

The useful lives and residual values are reassessed annually.

2.5 Financial instruments

Non-derivative financial instruments

Non-derivative financial instruments comprise investments in equity and debt securities, other receivables and cash and cash equivalents.

Non-derivative financial instruments are recognised initially at fair value plus, for instruments not at fair value through profit or loss, any directly attributable transaction costs. Subsequent to initial recognition, non-derivative financial instruments are measured as described below.

A financial instrument is recognised if the Society becomes a party to the contractual provisions of the instrument. Financial assets are derecognised if the Society's contractual rights to the cash flows from the financial assets expire or if the Society transfers the financial asset to another party without retaining control or transfers substantially all the risks and rewards of the asset. Regular way purchases and sales of financial assets are accounted for at trade date, i.e., the date that the Society commits itself to purchase or sell the asset.

Cash and cash equivalents comprise cash balances and bank deposits.

Available-for-sale financial assets

The Society's investments in equity securities and debt securities are classified as available-for-sale financial assets. Subsequent to initial recognition, they are measured at fair value and changes therein, other than for impairment losses, and foreign exchange gains and losses on available-for-sale monetary items (see note 2.2), are recognised directly in equity. When an investment is derecognised, the cumulative gain or loss in equity is transferred to the Statement of Financial Activities/Income Statement.

Other

Other non-derivative financial instruments are measured at amortised cost using the effective interest method, less any impairment losses.

Impairment of financial assets

A financial asset is assessed at each reporting date to determine whether there is any objective evidence that it is impaired. A financial asset is considered to be impaired if objective evidence indicates that one or more events have had a negative effect on the estimated future cash flows of that asset.

An impairment loss in respect of a financial asset measured at amortised cost is calculated as the difference between its carrying amount, and the present value of the estimated future cash flows discounted at the original effective interest rate. An impairment loss in respect of an available-for-sale financial asset is calculated by reference to its current fair value.

Individually significant financial assets are tested for impairment on an individual basis. The remaining financial assets are assessed collectively in groups that share similar credit risk characteristics.

All impairment losses are recognised in the Statement of Financial Activities/Income Statement. Any cumulative loss in respect of an available-for-sale financial asset recognised previously in Fair Value Reserve is transferred to the Statement of Financial Activities/Income Statement.

Impairment losses in respect of financial assets measured at amortised cost and available-for-sale debt securities are reversed if the subsequent increase in fair value can be related objectively to an event occurring after the impairment loss was recognised.

Impairment losses once recognised in the Statement of Financial Activities/Income Statement in respect of available-for-sale equity securities are not reversed through the income statement. Any subsequent increase in fair value of such assets is recognised directly in equity.

2.6 Impairment - non-financial assets

The carrying amounts of the Society's non-financial assets, other than inventories, are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, the assets' recoverable amounts are estimated.

An impairment loss is recognised if the carrying amount of an asset or its cash-generating unit exceeds its estimated recoverable amount. A cash-generating unit is the smallest identifiable asset group that generates cash flows that largely are independent from other assets and groups. Impairment losses are recognised in the Statement of Financial Activities/Income Statement unless it reverses a previous revaluation, credited to equity, in which case it is charged to equity.

The recoverable amount of an asset or cash-generating unit is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a discount rate that reflects current market assessments of the time value of money and the risks specific to the asset or cash-generating unit.

Impairment losses recognised in prior periods are assessed at each reporting date for any indications that the loss has decreased or no longer exists for all assets. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

2.7 Inventories

Inventories consisting of first-aid manuals, badges, buttons, flashes, stripes and belts are valued at the lower of cost and net realisable value. Cost is determined on the first-in, first-out basis.

2.8 Employee benefits

Obligations for contributions to defined contribution plans are recognised as an expense in the Statement of Financial Activities/Income Statement as incurred.

2.9 Incoming resources

- (i) Donations and income from fund raising projects are recognised as and when received except for advance donation received. Donation received in advance for future fund raising projects are deferred and recognised as incoming resources as and when the fund raising projects are held.
- (ii) Grants and subsidies are recognised as income to match the related expenditure.
- (iii) Interest income on operating funds is recognised on an accrual basis.
- (iv) All other income including membership subscriptions are recognised on an accrual basis.
- (v) Revenue from rendering services is recognised when services are performed.

2.10 Resources expended

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to that activity. Cost comprises direct expenditure including direct staff costs attributable to the activity. Where costs cannot be wholly attributed to an activity they have been apportioned on a basis consistent with the use of resources. These include overheads like utilities, amortisation of renovations and support costs.

(i) Allocation of support costs

Support costs are staff costs relating to general management, human resource and administration, budgeting, accounting and finance functions and have been allocated to fundraising, charitable activities, governance and corporate communications based on the estimated amount of time spent on each activity.

(ii) Costs of generating funds

The costs of generating funds are those costs attributable to generating income for the charity, other than those costs incurred in undertaking charitable activities or the costs incurred in undertaking trading activities in furtherance of the charity's objects.

(iii) Charitable activities

Costs of charitable activities comprise all costs incurred in the pursuit of the charitable objects of the charity. Those costs, which are not wholly attributable, are apportioned between the categories of charitable expenditure. The total costs of each category of charitable expenditure therefore include an apportionment of support costs.

(iv) Governance costs

Governance costs comprise all costs attributable to the general running of the Society, in providing the governance infrastructure and in ensuring public accountability. These costs include costs related to constitutional and statutory requirements, and include an apportionment of overhead and support costs.

(v) Corporate communications costs

Corporate communications costs comprise costs incurred in informing the Society's supporters and general public, as well as volunteers about its activities.

3 Property, Plant and Equipment

	Motor vehicles \$	Furniture and fittings \$	Medical equipment \$	Office equipment \$	Building and renovation \$	Total \$
Cost						
At 1 January 2007	16,943	26,967	106,638	149,177	1,554,785	1,854,510
Additions	-	-	19,290	19,604	134,340	173,234
Disposals	-	-	-	(10,892)	-	(10,892)
At 31 December 2007	16,943	26,967	125,928	157,889	1,689,125	2,016,852
Additions	1	-	21,761	23,014	12,064	56,840
Disposals	(1)	-	-	(15,722)	-	(15,723)
At 31 December 2008	16,943	26,967	147,689	165,181	1,701,189	2,057,969

	Motor vehicles \$	Furniture and fittings \$	Medical equipment \$	Office equipment \$	Building and renovation \$	Total \$
Accumulated depreciation						
At 1 January 2007	16,932	26,967	85,341	134,070	879,727	1,143,037
Depreciation for the year	-	-	18,875	13,532	145,745	178,152
Disposals	-	-	-	(10,891)	-	(10,891)
At 31 December 2007	16,932	26,967	104,216	136,711	1,025,472	1,310,298
Depreciation for the year	-	-	13,892	16,260	149,766	179,918
Disposals	-	-	-	(15,722)	-	(15,722)
At 31 December 2008	16,932	26,967	118,108	137,249	1,175,238	1,474,494
Carrying amount						
At 1 January 2007	11	-	21,297	15,107	675,058	711,473
At 31 December 2007	11	_	21,712	21,178	663,653	706,554
At 31 December 2008	11	_	29,581	27,932	525,951	583,475

In addition to the above property, plant and equipment, the Society occupies two land and buildings with lease terms of 30 years each commencing from 1 April 1989 and 9 December 1988 respectively on a rent-free basis till the end of the lease terms.

4 Investment Securities - Available-for-sale

	2008	2007
	\$	\$
Market value at beginning of year	3,237,859	3,221,767
Additions	3,000,000	-
Disposals	(2,610,355)	-
Fair value changes	(308,064)	16,092
Market value at end of year	3,319,440	3,237,859

~~~~

The above investment securities, which represent investments in preference shares issued by Overseas-Chinese Banking Corporation Limited (OCBC) and United Overseas Bank Limited (UOB), and bonds issued by Land Transport Authority (LTA) are listed on the Singapore Exchange Securities Trading Limited and are held primarily to provide an investment return for the Society.

#### Credit Quality

An analysis of the credit quality of the maximum credit exposure of the investment securities based on rating agency, Standard and Poor's ratings where applicable, is as follows:

|                            | 2008      | 2007      |
|----------------------------|-----------|-----------|
|                            | \$        | \$        |
| Government bonds rated AAA | 641,440   | 3,237,859 |
| Equity securities rated A- | 2,678,000 | -         |
|                            | 3,319,440 | 3,237,859 |

The government bonds held are neither past due nor impaired.

6

7

#### 5 Other Receivables, Deposits and Prepayments

Employee benefits - staff leave provision

|                                                      | 2008       | 2007       |
|------------------------------------------------------|------------|------------|
|                                                      | \$         | \$         |
| Interest receivable                                  |            |            |
| - Operating funds                                    | 4,407      | 45,257     |
| - Relief funds                                       | 22,492     | 77,468     |
| Blood Donor Recruitment Programme subsidy receivable |            |            |
| from Health Sciences Authority                       | 709,653    | 608,612    |
| Other receivables                                    | 18,854     | 68,313     |
| Deposits                                             | 59,966     | 59,103     |
| Prepayments                                          | 61,580     | 49,723     |
|                                                      | 876,952    | 908,476    |
| Fixed Deposits and Cash at Bank and in Hand          |            |            |
| rixed Deposits and Cash ar bank and in Hana          | 2008       | 2007       |
|                                                      | \$         | \$         |
| Fixed deposits with financial institutions comprise: |            |            |
| - Tidal Waves Asia Fund                              | 26,263,348 | 35,469,544 |
| - International Disaster Relief Funds                | 32,145,059 | 5,666,202  |
| - Operating funds                                    | 5,463,505  | 4,756,848  |
|                                                      | 63,871,912 | 45,892,594 |
| Cash at bank and in hand comprise:                   |            |            |
| - Tidal Waves Asia Fund                              | 462,372    | 118,617    |
| - International Disaster Relief Funds                | 1,097,181  | 97,303     |
| - Operating funds                                    | 102,593    | 693,854    |
|                                                      | 1,662,146  | 909,774    |
| Other Payables and Accruals                          |            |            |
|                                                      | 2008       | 2007       |
|                                                      | \$         | \$         |
| Accrued operating expenses                           | 171,911    | 208,893    |
| Advance donations received (specific projects)       | 225,387    | 467,608    |
| Foreign staff savings                                | 12,050     | 12,300     |
| GST payable                                          | 11,351     | 21,415     |
| Resident's deposit                                   | 29,660     | 29,460     |
|                                                      |            |            |

63,769

514,128

60,247

799,923

#### 8 International Disaster Relief Funds

The Society receives donations from the public in response to international public appeals for relief efforts in disaster and crisis stricken countries. The funds received are in the custody of the Society and are disbursed to the International Federation of Red Cross and Red Crescent Societies (IFRC) and International Committee of the Red Cross (ICRC) for specific relief cause and development work specified in the public appeal. These are not reflected in the Statement of Financial Activities/Income Statement of the Society.

|                           | Balance<br>1 January<br>2008 | Collection | Disburse-<br>ment | Interest<br>earned* | Support<br>cost<br>(note 16) | Balance 31<br>December<br>2008 |
|---------------------------|------------------------------|------------|-------------------|---------------------|------------------------------|--------------------------------|
| Designated country        | \$                           | \$         | \$                | \$                  | \$                           | \$                             |
| Africa                    | 53,872                       | 37,287     | -                 | _                   | -                            | 91,159                         |
| Bangladesh Cyclone Relief | 83,299                       | 500        | (83,799)          | -                   | -                            | -                              |
| North Korea               | 200                          | 11,667     | -                 | -                   | -                            | 11,867                         |
| Turkey                    | 11,612                       | -          | -                 | -                   | -                            | 11,612                         |
| Thailand                  | 15,750                       | -          | -                 | -                   | -                            | 15,750                         |
| Philippines               | 14,762                       | -          | -                 | -                   | -                            | 14,762                         |
| Others (with balances of  |                              |            |                   |                     |                              |                                |
| \$2,000 or less)          | 2,646                        | 12,983     | (12,283)          | -                   | -                            | 3,346                          |
| Total Miscellaneous Funds | 182,141                      | 62,437     | (96,082)          | -                   | -                            | 148,496                        |
| Rwanda                    | 114,858                      | -          | -                 | 1,158               | (800)                        | 115,216                        |
| Indonesia                 | 608,810                      | -          | (36,127)          | 5,886               | (3,900)                      | 574,669                        |
| Indonesia Disaster Relief | 1,686,446                    | 700        | -                 | 17,001              | (11,300)                     | 1,692,847                      |
| Iran                      | 970,767                      | -          | -                 | 9,784               | (6,400)                      | 974,151                        |
| Iraq                      | 583,862                      | -          | -                 | 5,957               | (4,000)                      | 585,819                        |
| South Asia Earthquake     | 1,721,038                    | -          | (466,510)         | 13,290              | (8,800)                      | 1,259,018                      |
| China Earthquake          | -                            | 22,045,431 | (3,201,599)       | 77,837              | (38,300)                     | 18,883,369                     |
| Myanmar Cyclone           | -                            | 11,623,902 | (2,658,371)       | 32,489              | (50,000)                     | 8,948,020                      |
| _                         | 5,867,922                    | 33,732,470 | (6,458,689)       | 163,402             | (123,500)                    | 33,181,605                     |

\* Interest earned on International Disaster Relief Funds is recognised on an accrual basis and allocated based on the funds balance.

**Total Miscellaneous Funds** - These balances were either residual amounts or donations made after the planned relief efforts had been completed or were donations made for specific countries for which the Society had not made any appeals. The amounts will be remitted to IFRC or ICRC or the National Societies of the designated countries specified by the donors.

**Rwanda** - The balance was the residual fund for the Society sponsored warehouse project. The Society is in touch with Rwanda Red Cross Society in respect of additional funding required.

**Indonesia** - The amount is earmarked for ongoing bilateral projects, including water sanitation projects and various community projects in Indonesia.

**Indonesia Disaster Relief** - The Society will be funding the reconstruction of two schools. The balance will be used to train and equip quick medical response teams for disasters in Indonesia.

Iran - Due to the unstable domestic situation in Iran, all plans are held in abeyance.

Iraq - The Society is working with ICRC to support the ongoing operations in Iraq. ICRC will discuss their plan of action with the Society.

**South Asia Earthquake** - The Society has pledged the funds to IFRC for the reconstruction of two schools in Pakistan.

**China Earthquake** – The Society is collaborating with Habitat for Humanity for reconstruction of houses, village health clinics and nursery school, village activity center cum library in 2 villages in PengZhou and Cifeng for \$7.0 million. The Society is also working with China Red Cross Society to rebuild schools and village health stations / clinics in Sichuan, Gangsu and Shaanxi provinces at a cost of \$11.2 million.

**Myanmar Cyclone** – A total of \$1.5 million was utilised for the emergency and relief phase, while the remaining sum is being used for the reconstruction phase. The Society had to date completed a 2-storey school, a 2-storey orphanage and a model village with 125 houses, a village school, a village clinic and a concrete cyclone shelter.

#### 9 Tidal Waves Asia Fund

The Tidal Waves Asia Appeal raised a cumulative total of \$89,188,163 at 31 December 2008 (2007: \$88,825,002) towards Singapore's efforts for the victims affected by the earthquake and tsunami which occurred on 26 December 2004. The funds received are in custody of the Society. All monies will go towards helping the victims of the tsunami disaster. These are not reflected in the Statement of Financial Activities/Income Statement of the Society.

|                                                    | Note  | 2008        | 2007         |
|----------------------------------------------------|-------|-------------|--------------|
|                                                    |       | \$          | \$           |
| Balance at beginning of the year                   |       | 35,529,817  | 55,051,253   |
| Collections                                        |       | 363,161     | 118,065      |
| Interest Earned*                                   |       | 376,672     | 1,194,962    |
| Disbursement                                       |       | (9,587,227) | (20,834,463) |
| Balance at end of the year                         |       | 26,682,423  | 35,529,817   |
| Disbursement for the year were for the following i | tems: |             |              |
| Administrative and fundraising cost                |       | 10,688      | 14,300       |
| Secretariat and project management                 |       | 123,689     | 90,753       |
| Support Costs                                      | 16    | 56,000      | 109,500      |
| Emergency Relief and assistance                    |       | -           | 38,925       |
| Reconstruction projects                            |       | 9,396,850   | 20,580,985   |
| Total disbursement                                 |       | 9,587,227   | 20,834,463   |

\* Interest earned on Tidal Waves Asia Fund is recognised on an accrual basis.

The Society had set up the Tsunami Reconstruction Facilitation Committee (TRFC) to administer the Tidal Waves Asia Fund. The TRFC had to date approved funding for 70 (2007: 69) reconstruction projects, amounting to \$82,362,916 (2007: \$81,525,192). These include projects initiated by the Society, joint projects with the Government and corporate sector and projects by Singapore-registered Voluntary Welfare Organisations (VWOs) and Non-Governmental Organisations (NGOs). A total of \$62,569,991 (2007: \$53,173,141) which comprised progress payments amounting to \$62,386,428 (2007: \$52,989,578) and project related costs amounting to \$183,563 (2007: \$183,563) had been disbursed for reconstruction projects as at 31 December 2008. The Society expects all projects to be completed by the end of 2009.

A summary of approved projects are listed below:

| 2008               | Community<br>\$ | Health<br>\$ | Education<br>\$ | Economic<br>\$ | Others<br>\$ | Total<br>\$ |
|--------------------|-----------------|--------------|-----------------|----------------|--------------|-------------|
| Indonesia          | 16,788,569      | 24,350,655   | 8,169,775       | 7,796,540      | 415,836      | 57,521,375  |
| Sri Lanka          | 12,643,445      | -            | 5,950,469       | -              | -            | 18,593,914  |
| Maldives           | 324,583         | -            | 5,562,773       | 43,324         | -            | 5,930,680   |
| Multi countries    | 140,000         | -            | 176,947         | -              | -            | 316,947     |
|                    | 29,896,597      | 24,350,655   | 19,859,964      | 7,839,864      | 415,836      | 82,362,916  |
| Number of projects | 25              | 14           | 15              | 13             | 3            | 70          |
| 2007               |                 |              |                 |                |              |             |
| Indonesia          | 16,336,285      | 23,955,062   | 8,210,491       | 7,806,692      | 415,836      | 56,724,366  |
| Sri Lanka          | 12,638,995      | -            | 5,837,834       | -              | -            | 18,476,829  |
| Maldives           | 324,583         | -            | 5,639,143       | 43,324         | -            | 6,007,050   |
| Multi countries    | 140,000         | -            | 176,947         | -              | -            | 316,947     |
|                    | 29,439,863      | 23,955,062   | 19,864,415      | 7,850,016      | 415,836      | 81,525,192  |
| Number of projects | 24              | 14           | 15              | 13             | 3            | 69          |

#### 10 Fair Value Reserves

The fair value reserves include the cumulative net change in the fair value of available-for-sale investments until the investment is derecognised.

#### 11 Tax Exempt Receipts

Included in donations income and fundraising income are donations for which tax-exempt receipts have been issued of \$1,849,804 (2007: \$1,679,192).

#### 12 Fundraising Costs

|                              | Note | 2008    | 2007    |
|------------------------------|------|---------|---------|
|                              |      | \$      | \$      |
| Support Cost                 | 16   | 249,757 | 207,691 |
| Fundraising Events           |      | 217,546 | 192,261 |
| Admin and Operating Expenses |      | 25,735  | 20,734  |
| Depreciation                 |      | 8,924   | 8,924   |
|                              |      | 501,962 | 429,610 |

#### 13 Charitable Activities

|                                     | Volunteer<br>Development | Services<br>and<br>Disaster<br>Management | Red<br>Cross<br>Training<br>Centre | Ambulance<br>Services | Blood<br>Donor<br>Recruitment<br>Programme | Red Cross<br>Home<br>for<br>the<br>Disabled | Hostel<br>for<br>Handicapped<br>Workers | International<br>Services | Total<br>2008 | Total<br>2007 |
|-------------------------------------|--------------------------|-------------------------------------------|------------------------------------|-----------------------|--------------------------------------------|---------------------------------------------|-----------------------------------------|---------------------------|---------------|---------------|
| Support Costs<br>(note 16)          | 300,533                  | 142,910                                   | 389,594                            | 273,862               | 493,932                                    | 691,493                                     | 11,010                                  | 189,716                   | 2,493,050     | 2,376,429     |
| Publicity and Public education      | -                        | -                                         | -                                  | -                     | 1,193,412                                  | -                                           | -                                       | -                         | 1,193,412     | 767,567       |
| Blood Donor<br>Management           | -                        | -                                         | -                                  | -                     | 402,971                                    | -                                           | -                                       | -                         | 402,971       | 334,779       |
| Admin and<br>Operating<br>Expenses  | 55,960                   | 28,359                                    | 194,603                            | 65,757                | 69,616                                     | 250,570                                     | 4,237                                   | 11,885                    | 680,987       | 616,662       |
| Depreciation                        | 67,412                   | 9,120                                     | 31,610                             | 3,511                 | -                                          | 11,464                                      | -                                       | 8,700                     | 131,817       | 130,780       |
| Projects /<br>Programmes            |                          |                                           |                                    |                       |                                            |                                             |                                         |                           |               |               |
| Adult volunteer                     | 30,917                   | -                                         | -                                  | -                     | -                                          | -                                           | -                                       | -                         | 30,917        | 47,790        |
| Red Cross Youth                     | 188,307                  | -                                         | -                                  | -                     | -                                          | -                                           | -                                       | 13,982                    | 202,289       | 189,938       |
| Training and<br>meeting<br>expenses | -                        | 21,404                                    | -                                  | -                     | -                                          | -                                           | -                                       | 45,578                    | 66,982        | 40,166        |
| Total                               | 643,129                  | 201,793                                   | 615,807                            | 343,130               | 2,159,931                                  | 953,527                                     | 15,247                                  | 269,861                   | 5,202,425     | 4,504,111     |

#### 14 Governance

|                              |    | \$      | \$      |
|------------------------------|----|---------|---------|
| Support Costs                | 16 | 104,471 | 95,541  |
| Audit Fees                   |    | 44,200  | 41,400  |
| Admin and Operating Expenses |    | 81,813  | 81,295  |
| Depreciation                 |    | 28,401  | 28,278  |
|                              |    | 258,885 | 246,514 |

Note

2008

\_\_\_\_

2007

#### 15 Corporate Communications

|                                | Note | 2008    | 2007    |
|--------------------------------|------|---------|---------|
|                                |      | \$      | \$      |
| Support Costs                  | 16   | 204,218 | 216,401 |
| Publicity and Public Education |      | 49,282  | 45,793  |
| Admin and Operating Expenses   |      | 26,821  | 20,545  |
| Depreciation                   |      | 10,776  | 10,170  |
|                                |      | 291,097 | 292,909 |

– Support cost –

\_\_\_\_

#### 16 Support Costs

|                       | Direct    | HR, Admin | General    | Volunteer   | Total Cost | Total Cost |      |
|-----------------------|-----------|-----------|------------|-------------|------------|------------|------|
|                       | Manpower  | Finance   | Management | Development | 2008       | 2007       | Note |
|                       | Cost      |           |            |             |            |            |      |
| Fundraising           | 203,757   | 46,000    | -          | -           | 249,757    | 207,691    | 12   |
| Charitable activities |           |           |            |             |            |            |      |
| - Local               |           |           |            |             |            |            |      |
| Volunteer             |           |           |            |             |            |            |      |
| Development           | 228,533   | 53,000    | 19,000     | -           | 300,533    | 245,336    | 13   |
| Services and Disaster |           |           |            |             |            |            |      |
| Management            | 85,910    | 46,000    | -          | 11,000      | 142,910    | 140,908    | 13   |
| Red Cross Training    |           |           |            |             |            |            |      |
| Centre                | 326,594   | 40,000    | 12,000     | 11,000      | 389,594    | 382,117    | 13   |
| Ambulance Services    | 224,862   | 33,000    | 14,000     | 2,000       | 273,862    | 283,324    | 13   |
| Blood Donor           |           |           |            |             |            |            |      |
| Recruitment           |           |           |            |             |            |            |      |
| Programme             | 391,932   | 84,000    | -          | 18,000      | 493,932    | 460,183    | 13   |
| Red Cross Home for    |           |           |            |             |            |            |      |
| the Disabled          | 566,493   | 89,000    | 29,000     | 7,000       | 691,493    | 666,777    | 13   |
| Red Cross Jurong      |           |           |            |             |            |            |      |
| Hostel                | 10        | 10,000    | 1,000      | -           | 11,010     | 45,655     | 13   |
| International         |           |           |            |             |            |            |      |
| Services              | 128,716   | 22,000    | 18,000     | 21,000      | 189,716    | 152,129    | 13   |
| Governance            | 104,471   | -         | -          | -           | 104,471    | 95,541     | 14   |
| Corporate             |           |           |            |             |            |            |      |
| Communications        | 190,218   | 14,000    | -          | -           | 204,218    | 216,401    | 15   |
| Charitable activities |           |           |            |             |            |            |      |
| – Foreign:            |           |           |            |             |            |            |      |
| Disaster relief and   |           |           |            |             |            |            |      |
| assistance            | 47,500    | 76,000    | -          | -           | 123,500    | 35,600     | 8    |
| Tsunami Relief and    |           |           |            |             |            |            |      |
| recovery              | 9,000     | 47,000    | -          | -           | 56,000     | 109,500    | 9    |
| Total cost            | 2,507,996 | 560,000   | 93,000     | 70,000      | 3,230,996  | 3,041,162  | _    |

#### 17 Net Incoming Resources

|                                                     | Note | 2008<br>\$ | 2007<br>\$ |
|-----------------------------------------------------|------|------------|------------|
| These are stated after charging/(crediting):        |      |            |            |
| Depreciation of property, plant and equipment       | 3    | 179,918    | 178,152    |
| Rental of premises *                                |      | 2,220      | 2,292      |
| Investment and interest income:                     |      |            |            |
| - Fixed deposits and Bank Balance                   |      | (72,090)   | (124,785)  |
| - Investment securities                             |      | (46,404)   | (117,901)  |
| - Net Loss on disposal of investment securities     |      | 7,175      | -          |
|                                                     |      | (111,319)  | (242,686)  |
| Staff costs:                                        |      |            |            |
| - Salary expenses                                   |      | 2,450,092  | 2,387,611  |
| - Bonus expense                                     |      | 336,516    | 246,263    |
| - Contributions to defined contribution plans (CPF) |      | 306,317    | 281,369    |
| - Foreign Worker Levy                               |      | 82,431     | 78,201     |
| - Benefits                                          |      | 55,640     | 47,718     |
|                                                     |      | 3,230,996  | 3,041,162  |

\* Rental expenses do not include lease payments of \$180,000 (2007: \$180,000) incurred by the Society that were reimbursed by the Ministry of Education.

The Society received in kind sponsorship for its fundraising events in the form of prizes, goodie bags and items for auction. It also received consumables and food items for its Red Cross Home for the Disabled. As part of its awareness building and publicity efforts, the Blood Donor Recruitment Programme undertaken by the Society also garners corporate and individual support for its publicity drives, exhibitions, road shows, and other activities to promote public awareness in blood donation. The Society does not recognise donations in kind in the Statement of Financial Activities/Income Statement.

#### 18 Employees Remuneration

The number of employees whose remuneration exceeded \$50,000 in the year were as follows:

|                              | 2008 | 2007 |
|------------------------------|------|------|
| Number of employee in bands: |      |      |
| \$50,001 to \$100,000        | 9    | 8    |
| \$100,001 to \$150,000       | 1    | -    |

The number of staff employed by the Society as at 31 December 2008 was 111 (2007:114).

#### 19 Council Members Expense

None of the members of the Council received remuneration for their contribution. The Society paid for the following expenses incurred by Council members for official events and meetings:

|                             | 2008  | 2007  |
|-----------------------------|-------|-------|
|                             | \$    | \$    |
| Travel and meeting expenses | 4,794 | 3,788 |
| Number of Officer Bearers   | 7     | 6     |

#### 20 Income tax expense

The Society is an approved charity institution under the Charities Act, Chapter 37 and an institution of public character under the Income Tax Act, Chapter 134. No provision for tax has been made in the financial statements as the Society is exempt from income tax.

#### 21 Financial Instruments

Exposure to credit and interest rate risks arises in the normal course of the Society's operations. The management of these risks is discussed below:

#### Credit risk

Management has a credit policy in place and the exposure to credit risk is monitored on an ongoing basis. Investments are only allowed in parties that are of high credit standing.

Fixed deposits and bank balances are placed with financial institutions of high credit standing and regulated.

At the balance sheet date, the maximum exposure to credit risk is represented by the carrying amount of each financial asset in the balance sheet.

#### Interest rate risk

The Society's exposure to changes in interest rates relates primarily to the interest-bearing fixed deposits and investment debt securities. The effective interest rates at balance sheet date and the periods in which they mature or re-price (whichever is earlier) are as follows:

| 2008                                       | Effective<br>Interest rate<br>% | Within<br>1 year<br>\$ | 1 to 5<br>years<br>\$ | Total<br>\$ |
|--------------------------------------------|---------------------------------|------------------------|-----------------------|-------------|
| Fixed deposits with financial institutions | 0.2 to 3.24                     | 63,871,912             | -                     | 63,871,912  |
| Investment securities                      | 4.08                            | -                      | 641,440               | 641,440     |
| Total                                      |                                 | 63,871,912             | 641,440               | 64,513,352  |
| 2007                                       |                                 |                        |                       |             |
| Fixed deposits with financial institutions | 1.00 to 3,26                    | 45,892,594             | -                     | 45,892,594  |
| Investment securities                      | 3.06 to 4.06                    | 2,610,355              | 627,504               | 3,237,859   |
| Total                                      |                                 | 48,502,949             | 627,504               | 49,130,453  |

At the balance sheet date, if market interest rate had been 100 basis points higher or lower, assuming no asymmetrical movement in yield curves and a constant balance sheet position for the 12 months after balance sheet date, the Society's profit before tax would increase or decrease by approximately \$638,719 (2007: \$485,029). There is no impact on the reserves of the Society.

#### Equity risk

The Society's exposures to changes in equity prices relate primarily to the investment equity securities.

At the balance sheet date, if equity prices had declined by 10%, assuming no asymmetrical movement in yield curves and a constant balance sheet position for the 12 months after balance sheet date, the fair value reserves of the Society would decrease by approximately \$267,800 (2007: \$Nii). \*An increase in 10% of the equity prices would have an equal but opposite effect.

#### **Reserves** management

The reserves of the Society are the unrestricted funds available to the Society (also referred to as the "general funds"). It is the policy of the Society to maintain unrestricted funds at an appropriate level of its unrestricted operating expenditure to ensure that the Society's operational activities could continue during a period of unforeseen difficulty. Reserves are maintained at this level to ensure that the Society's operational activities could continue during a period of unforeseen difficulty.

There were no changes in the Society's approach to reserves management during the year.

The Society is not subject to externally imposed reserves requirements.

#### Fair values

The fair values of financial assets and liabilities approximate to their carrying amounts as they are mainly shortterm in nature or repriced frequently.

#### 22 Operating Lease Commitments

At 31 December, the Society has commitments for future minimum lease payments under non-cancellable operating leases as follows:

|                 | 2008    | 2007    |
|-----------------|---------|---------|
|                 | \$      | \$      |
| Payable:        |         |         |
| Within 1 year   | 180,000 | 180,000 |
| In 2 to 5 years | 360,000 | -       |
|                 | 540,000 | 180,000 |

Such lease payments will be reimbursed by the Ministry of Education.

#### 23 Related Party Transactions

For the purposes of these financial statements, parties are considered to be related to the Society if the Society has the ability, directly or indirectly, to control the party or exercise significant influence over the party in making financial and operating decisions, or vice versa, or where the Society and the party are subject to common control or common significant influence. Related parties may be individuals or other entities.

The Society is governed by the Council which is the final authority and is overall responsible for the policy making and determination of all activities. The members of the Council are volunteers and receive no monetary remuneration for their contribution. This also applies to all volunteers of the Society. The expenses incurred by the Council members are disclosed in Note 19.

#### 24 New Accounting Standards and Interpretations Not Yet Adopted

The Society has not applied the following accounting standards (including its consequential amendments) and interpretations that have been issued as of the balance sheet date but are not yet effective:-

- FRS 1 (revised 2008) Presentation of Financial Statements
- FRS 23 (revised 2007) Borrowing Costs
- Amendments to FRS 32 Financial Instruments: Presentation and FRS 1 Presentation of Financial Statements Puttable Financial Instruments and Obligations Arising on Liquidation
- Amendments to FRS 39 Financial Instruments: Recognition and Measurement Eligible Hedged
   Items
- Amendments to FRS 101 First-time Adoption of Financial Reporting Standards and FRS 27 Consolidated and Separate Financial Statements – Cost of an Investment in a Subsidiary, Jointly Controlled Entity or Associate
- Amendments to FRS 102 Share-based Payment Vesting Conditions and Cancellations
- FRS 108 Operating Segments
- Improvements to FRSs 2008
- INT FRS 113 Customer Loyalty Programmes
- INT FRS 116 Hedges of a Net Investment in a Foreign Operation

FRS 1 (revised 2008) will become effective for the Society's financial statements for the year ending 31 December 2009. The revised standard requires an entity to present, in a statement of changes in unrestricted fund, all owner changes in unrestricted fund. All non-owner changes in unrestricted fund (i.e. comprehensive income) are required to be presented in one statement of comprehensive income or in two statements (a separate income statement and a statement of comprehensive income). Components of comprehensive income are not permitted to be presented in the statement of changes in unrestricted fund. In addition, a statement of financial position is required at the beginning of the earliest comparative period following a change in accounting policy, the correction of an error or the reclassification of items in the financial statements. FRS 1 (revised 2008) does not have any impact on the Society's financial position or results.

Improvements to FRSs 2008 will become effective for the Society's financial statements for the year ending 31 December 2009, except for the amendment to FRS 105 *Non-current Assets Held for Sale and Discontinued Operations* which will become effective for the year ending 31 December 2010. Improvements to FRSs 2008 contain amendments to numerous accounting standards that result in accounting changes for presentation, recognition or measurement purposes and terminology or editorial amendments. The Society is in the process of assessing the impact of these amendments.

The initial application of these standards (including their consequential amendments) and interpretations is not expected to have any material impact on the Society's financial statements. The Society has not considered the impact of accounting standards issued after the balance sheet date.



# **Our** People

"The beauty of being a volunteer is that you get a chance to work with people from all walks of life, who have different backgrounds, careers, races, but who come together for a common goal – passion and compassion for community service." Ms Trixie Sng, Engineer Volunteer

# List of Committees

#### SINGAPORE RED CROSS

#### Executive Committee Chairman

Lt Gen Winston Choo, Retd (up to 30 Nov 08) Mr Tee Tua Ba (from 1 Dec 08)

Vice Chairmen Mr Jeffrey Chan Wah Teck Mr Lim Neo Chian Assoc Prof Phua Kai Hong (up to 22 Jun 08) Assoc Prof Lim Meng Kin (from 23 Jun 08)

Honorary Treasurer & Chairman of Finance Commission Mr Han Eng Juan

Members Mr William Cheong Mr Goh Chee Kong Assoc Prof Goh Lee Gan Mr Lau Hock Soon (up to 22 Jun 08) Assoc Prof Lim Meng Kin (from 22 Jun 08) Mr Ling Khoon Chow (from 23 Jun 08) Mdm Tan Wee King (from 23 Jun 08) Mr Tee Tua Ba (up to 30 Nov 08)

#### **Finance Commission**

Chairman & Honorary Treasurer Mr Han Eng Juan

#### Members

Mr Jeffrey Chan Wah Teck Mr Ho Shee Ki Mr Chris Liew Mr Lim Neo Chian Assoc Prof Phua Kai Hong (up to 22 Jun 08) Mr N Sreenivasan Mr Tee Tua Ba (up to 30 Nov 08) Assoc Prof Lim Meng Kin (from 23 Jun 08)

#### Legal Commission

Chairman Mr Jeffrey Chan Wah Teck Members Mr Axel Chan Mr Ho Wah Onn (up to 22 Jun 08) Prof L R Penna Mr Stephen Quick (from 23 Jun 08) Mr Chelva Rajah Mr N Sreenivasan

#### **Medical Commission**

Chairman Assoc Prof Goh Lee Gan

Members Dr Mark Leong Assoc Prof Lim Meng Kin Dr Patrick Tan Mdm Tan Wee King

#### Human Resource Committee

Chairman Mr Ho Shee Ki Members Mr Charles Ng Ms Chek Lai Peng Mr Chris Liew (up to 31 Jul 2008) Ms Nica Foo Mr Siew Heng Kwok

#### Red Cross Home for the Disabled Advisory Committee

Chairman Dr W R Rasanayagam

#### Members

Dr David Roy Paul Mr Malcolm Lim Kiang Leng Mr Nelson Koh Thiam Soon Major Raymond Tang Kiam Chuam Mr Kwan Kwok Wah Dr Low Cheng Ooi Mr Chng Tat Loon Ms Karen Perera

#### Communications Advisory Committee

Chairman Mr Goh Chee Kong

*Members* Ms Elaine Koh Ms Koh Juat Muay Assoc Prof Phua Kai Hong Mr Jay Soo Ms Rose Tan

#### **Disaster Management Committee**

Chairman Assoc Prof Lim Meng Kin

Members Dr Mark Leong Dr Low Cheng Ooi Mr Kadir Maideen Bin Mohammed Dr Lee Cheng LIC (Dr) Ng Wee Tiong Mr Ee Cheng Huat Mr Vincent Kwek

### International Services Committee

Mr Jeffrey Chan Wah Teck (up to 22 Jun 08) Assoc Prof Phua Kai Hong (from 23 Jun 08)

#### Members Mr William Cheong Col Cheong Keng Soon (up to 31 May 08) LTC Gan Siow Huang (from 1 Jun 08) Mr Koh Tin Fook (up to 31 Aug 08) Mr Lau Hock Soon (up to 22 Jun 08) Ms Lim Kheng Hua (from 1 Sep 08) Mr Ling Khoon Chow (from 23 Jun 08) Assoc Prof Phua Kai Hong (up to 22 Jun 08) Mdm Tan Wee King (from 23 Jun 08)

Co-opted Dr Caroline Brassard (from 31 Jul 08)

#### Steering Committee of Blood Donor Recruitment Programme Chairman

Assoc Prof Goh Lee Gan (up to 30 Jun 08)

Members

Singapore Red Cross Assoc Prof Phua Kai Hong (up to 30 Jun 08) Mr Goh Chee Kong (up to 30 Jun 08)

#### Health Sciences Authority

Dr Diana Teo (up to 30 Jun 08) Dr Tan Hwee Huang (up to 30 Jun 08) Dr Mickey Koh (up to 30 Jun 08)

#### Tsunami Reconstruction Facilitation Committee

Chairman Lt Gen Winston Choo, Retd. (up to 30 Nov 08) Mr Tee Tua Ba (from 1 Dec 08)

Vice Chairman Assoc Prof Lim Meng Kin

Members Mr Chew Hock Yong Ms Peggy Kek Mrs Tan Chee Koon (up to Sep 08) Mr Tee Tua Ba (up to 30 Nov 08) Mr Eric Teng Mr Liak Teng Lit Mr T.K. Udairam

#### **RED CROSS TRAINING CENTRE**

#### Training & Development Committee Advisor Assoc Prof Goh Lee Gan

Chairman Dr Mark Leong

Members Mr Frank Chang Mr Philip Ng Mr Danny Toh (up to 31 Jul 08)

#### **Examination Board**

Advisor Assoc Prof Goh Lee Gan

Chairperson Ms Tan Wee King

Members Mr Kalaichelvam s/o Marriappan Mr Vincent Kwek Mr Alfred Loh

Mr Joseph Phang

#### ADULT VOLUNTEER DIVISION

#### Steering Committee Director Mr William Cheong

Deputy Director/ Hon. Treasurer Mr Kwan Kwok Wah

Hon. Secretary Mr Chor Pak Hoong

Asst. Hon Secretary Mr Chng Tat Loon

Assistant Hon Treasurer Ms Goh Wan Jou

Senior Asst. Directors Mr Kek Siew Kok Mr Ong Ah Hoe

Assistant Directors Public Duty Mr Chng Tat Loon

Disaster Preparedness Management Mr Vincent Kwek

Training & Development Mr Aw Kum Chew

Fund Raising & Events Management Mr Yee Peng Chong

Heads Public Duty Committee Ms Goh Seow Huang

Recruitment & Retention Ms Esther Tay

Fund Raising Ms Clarissa Wang

Event Management Mr Goh Keh Wee

Community Projects Mr Patrick Lim

#### RED CROSS HUMANITARIAN NETWORK (RCHN) CHAPTERS

Steering Committee (Sep-Dec) Mdm Tan Wee King

Deputy Director Mdm Chan Soon Keng

Honorary Secretary Mr C. Prathivmohan

Honorary Treasurer Mr Desmond Wang Wei Xiang

#### Members Mr Paul Ho Yeok Chew Ms Jovena Chua Ms Chua Xi Min Ms Koh Hwee Teng Mr Saraswathy Mr Calvin Cheng Mr Chan Eng Tiong, Gary

Co-opt Members Mr Sylvester Koh Mr Daniel Soh Ms Chia Woan Lan

#### **RCHN Chapters**

Anderson Junior College Hwa Chung Institution Innova Junior College Nanyang Junior College Raffles Junior College Ngee Ann Polytechnic Republic Polytechnic Singapore Polytechnic Institute of Technical Education College East National University of Singapore Nanyang Technological University Singapore Management University Nanyang Academy Of Fine Arts United World College

#### **RED CROSS YOUTH DIVISION**

Steering Committee Director Mr Lau Hock Soon (up to Jun 08) Mr Ling Khoon Chow (from Jul 08)

Deputy Director Mr Ling Khoon Chow (up to Jun 08) Mr Stephen Quick Ser Yung (from Jul 08)

Honorary Secretary Mr Tang Chun Tuck

Honorary Treasurer Mrs Tan Sin Yen

Assistant Honorary Treasurer Mr Edwin Seah

Senior Assistant Directors Training & Development Mr Andrew Ong Kia Huat (up to Jun 08)

International, Training Policy Mr Andrew Ong Kia Huat (from Jul 08)

Operations Mr Andy Yeo Ser Hui Schools Mr Eric Chia Soong Liang

Strategic Planning Ms Chow Oi Ling (from Jul 08)

First Aid & Emergency Preparedness Ms Pat Jeanisa Ng (from Jul 08)

Manpower Mr Simon-Peter Lum Kek Mun

Assistant Directors Cadet Mr Lawrence Quek

Link Mr Wilson Boey

Services Ms Tay Rui Xian

Training Operation Mr Xiao Jian Fu

Co-opted Members Mrs Annie Gay Mr Vincent Tan Mr Henry Wong

#### **Executive Committee**

Chairman of RCY Exco Mr Ling Khoon Chow

Senior Assistant Directors Operations Mr Andy Yeo Ser Hui

Schools Mr Eric Chia Soong Liang

Assistant Directors Cadet Mr Lawrence Quek

Link Mr Wilson Boey

Services Ms Tay Rui Xian

Training Operation Mr Xiao Jian Fu

District Assistant Directors (Cadet) North Ms Doreen Tan (up to Jun 08)

South Mr Loh Chiu Weng

East Mr Vincent Tan

West Mr Wong Chee Yong District Assistant Directors (Link) North Ms Valerie Tan

South Ms Jorin Ng

East Ms Peh Shay Ling

West Mr Alfian Aluyi

District Development Officers (Cadet) North Ms Cheng Yu Hui (from Jul 08)

Ms Joan Ow (from Jul 08)

#### Focus Committees Community Service

Ms Yvonne Lin Healthy Lifestyle

Mr Wong Chee Yong

International Friendship & Arts Mr Alfian Aluyi

Leadership Development & Values Mr Xiao Jian Fu

Life-saving Ms Loh Wai Min

*Co-opted Members* Mr Ambrose Lee Mr Mok Qi Jun

#### Strategic Review Development Committee

Advisor SRDC Mr Lau Hock Soon (from Jul 08)

Chairman of SRDC Mr Ling Khoon Chow (up to Jun 08) Mr Stephen Quick Ser Yung (from Jul 08)

Vice-Chairperson Mrs Tan Sin Yen

Coordinating Secretary Ms Chow Oi Ling

Asst. Coordinating Secretary Ms Evonne Chua

Task Forces Task Force 1 – Headquarter Projects Mr Andy Yeo Ser Hui (up to Jun 08) Mr Henry Wong (from Jul 08)

Task Force 2 – Image & Publicity Ms Loh Wai Min

Task Force 3 – Membership Ms Doreen Tan Task Force 4 - Management, Morale and Motivation of Volunteers Mr Lawrence Quek

Task Force 5 - Organisational Policies Mr Simon-Peter Lum Kek Mun (up to Jun 08) Mr Edwin Seah (from Jul 08)

Special Task Force – Curriculum Mr Andrew Ong Kia Huat (from Jul 08)

#### **RED CROSS YOUTH UNITS**

Primary School Units Ai Tong School

Ang Mo Kio Primary School CSA Gold

Bedok West Primary School EUA Bronze, CSA Gold

Blangah Rise Primary School EUA Silver, CSA Gold

Boon Lay Garden Primary School EUA Bronze

Bukit Panjang Primary School

Bukit Timah Primary School

Casuarina Primary School EUA Bronze

Cedar Primary School

Chongzheng Primary School CSA Silver

Compassvale Primary School

Concord Primary School

Coral Primary School

De La Salle Primary School EUA Bronze

East View Primary School EUA Silver, CSA Bronze

Eunos Primary School

Fairfield Methodist Primary School EUA Gold, CSA Silver

Fengshan Primary School EUA Bronze, CSA Gold

Fuhua Primary School EUA Silver

Grace Orchard School

Griffith's Primary School EUA Bronze, CSA Silver

Haig Girls' School EUA Silver, CSA Gold

Holy Innocent Primary School EUA Silver, CSA Gold

Jing Shan Primary EUA Silver, CSA Gold

Kheng Cheng School EUA Bronze, CSA Gold

Mayflower Primary School EUA Bronze, CSA Silver

Meridian Primary School EUA Bronze

Naval Base Primary School EUA Silver, CSA Silver

Northland Primary School EUA Silver

Pei Tong Primary School

Pei Xin Primary School

Peiying Primary School EUA Gold, CSA Gold

Pioneer Primary School CSA Silver

Princess Elizabeth Primary School

Queenstown Primary School

River Valley Primary School EUA Gold, CSA Gold

Rivervale Primary School EUA Silver, CSA Gold

Sembawang Primary School

South View Primary School CSA Silver

St Anthony's Primary School EUA Silver, CSA Gold

St Stephen Primary School

Temasek Primary School EUA Silver

Xinghua Primary School EUA Bronze

Xinmin Primary School

Yuhua Primary School

**Zhenghua Primary School** EUA Bronze, CSA Gold

Secondary School Units Admiralty Secondary School EUA Silver, CSA Gold

Ang Mo Kio Secondary School EUA Silver, CSA Gold

Assumption English School

Bartley Secondary School EUA Silver, CSA Gold

#### **Beatty Secondary School**

Bendemeer Secondary School EUA Gold, CSA Gold

Broadrick Secondary School EUA Silver, CSA Gold

Cedar Girls' Secondary School EUA Gold, CSA Gold

CHIJ Secondary (Toa Payoh) EUA Silver, CSA Gold

CHIJ St Theresa's Convent EUA Bronze

Chong Boon Seondary School

Commonwealth Secondary School EUA Silver, CSA Silver

Compassvale Secondary School EUA Gold, CSA Gold

Coral Secondary School EUA Bronze

Crescent Girls' School EUA Silver, CSA Gold

Dunman Secondary School EUA Silver, CSA Bronze

Evergreen Secondary School EUA Gold, CSA Gold

Fairfield Methodist Secondary School EUA Silver, CSA Gold

Fuhua Secondary School EUA Silver, CSA Gold

Greendale Secondary School EUA Silver, CSA Gold

Guangyang Secondary School EUA Bronze, CSA Silver

Hougang Secondary School EUA Gold, CSA Gold Hua Yi Secondary School EUA Silver, CSA Gold

Jurong Secondary School EUA Silver, CSA Gold

Jurong West Secondary School EUA Gold, CSA Gold

Juying Secondary School

Manjusri Secondary School

Marsiling Secondary School EUA Silver, CSA Gold

Nan Chiau High School EUA Silver, CSA Gold

Northbrooks Secondary School EUA Silver, CSA Gold

Pasir Ris Secondary School EUA Bronze

Punggol Secondary School

Queenstown Secondary School EUA Bronze, CSA Bronze

Raffles Girls' School (Secondary) EUA Silver, CSA Gold

Raffles Institution EUA Gold, CSA Gold

**Regent Secondary School** 

Sembawang Secondary School CSA Bronze

Seng Kang Secondary School EUA Bronze, CSA Gold

Serangoon Garden Secondary School EUA Bronze

Serangoon Secondary School EUA Silver, CSA Bronze

Shuqun Secondary School

Siglap Secondary School EUA Silver, CSA Gold

Singapore Chinese Girls' School EUA Gold, CSA Gold

St Gabriel's Secondary School

St. Margaret's Secondary School EUA Silver, CSA Gold

Tanjong Katong Girls' School EUA Gold, CSA Gold Tanjong Katong Secondary School EUA Gold, CSA Gold

Unity Secondary School EUA Silver, CSA Gold

Victoria School EUA Gold

Woodgrove Secondary School EUA Bronze, CSA Gold

Yio Chu Kang Secondary School EUA Bronze, CSA Silver

Zhenghua Secondary School EUA Bronze

# Staff List

Secretariat Secretary General Mr Christopher Chua

Personal Assistant to Secretary General Ms Elsie Tan

Ambulance Service Senior Administrator Mr Amran Bin Amir

Blood Donor Recruitment Programme Head Ms Cecilia Tan

Corporate Communications Head Ms Carol Teo Finance Head Ms Lim Ai Lee

Fund Raising Head Mr Jeffrey Tan

HR & Administration Head Mr Gregory Yeo

International Services Head Mr Lim Theam Poh

Red Cross Home for the Disabled Administrator Mdm Fauziah Bte Jabil **Red Cross Training Centre** Head Mr Danny Toh

Services Head Ms Serene Chia

Tsunami Reconstruction Facilitation Committee Project Managers Mr Daniel Fong Ms Fara Roslan

Volunteer Development Head Mr Lim Kwang Keat

## How You Can Help

- Learn more about Singapore Red Cross
- Volunteer with us
- Learn first aid with us
- Organise talks on our work
- Donate items to Shop@REDCROSS+
- Call: (65) 6336 0269
- Email: enquiry@redcross.org.sg Visit: redcross.org.sg
- Be a blood donor or organise bloodmobiles in your school or workplace Call: (65) 6220 0183
  - Email: blood.program\_redcross@donorweb.org Visit: www.donorweb.org
- Make a donation by credit card/e-nets/post Visit redcross.org.sg to donate online or for more information





## Contact Us

#### **Singapore Red Cross**

| Red Cross House, 15 Penang Lane, Singapore 238486 |                         |
|---------------------------------------------------|-------------------------|
| Tel:                                              | (65) 6336 0269          |
| Fax:                                              | (65) 6337 4360          |
| Email:                                            | enquiry@redcross.org.sg |
| Web:                                              | redcross.org.sg         |

#### **Red Cross Ambulance Service**

 Red Cross House, 15 Penang Lane, Singapore 238486

 Tel:
 (65) 6337 3333

 Fax:
 (65) 6338 5599

**Red Cross Blood Donor Recruitment Programme** 

 11 Outram Road, Bloodbank@HSA, Singapore 169078

 Tel:
 (65) 6220 0183

 Fax:
 (65) 6223 8508

 Web:
 www.donorweb.org

### Red Cross Home for the Disabled

72 Elizabeth Drive, Singapore 660000 Tel: (65) 6762 1029 Fax: (65) 6766 6417

Red Cross Hostel for Physically Handicapped Workers Blk 177 Boon Lay Drive, #09-390/394, Singapore 640177

Red Cross Training Camp

62 Jalan Khairuddin, Singapore 457524

#### **Red Cross Training Centre**

 Red Cross House, 15 Penang Lane, Singapore 238486

 Tel:
 (65) 6336 0269

 Fax:
 (65) 6337 6435