

Frequently Asked Questions

1. Who do the Red Cross Home for the Disabled (RCHD) and Day Activity Centre for the Disabled (DAC) serve PwD (persons with disabilities)?

Please refer to our admission criteria [here](#).

2. Are there vacancies at RCHD?

Please contact us at 6762 1029 to find out more about the current vacancy situation.

3. Is transport provided?

For DAC, transport is provided for clients staying in the western part of Singapore and areas within a 10km radius of the centre. Fees are subjected to MSF HOMES means testing.

For RCHD, transportation is not required as it is an adult residential facility. However, RCHD provides transportation for residents' regular medical appointments to the polyclinics and specialist outpatient clinics on weekdays. Family members will have to make their own transport arrangements for residents when they go on Home Leave.

4. What are the fees involved?

Fees are charged according to MSF HOMES means testing and Client Assessment Form-Revised (CAF-R) tier. Financial assistance for clients from families struggling economically may be considered on a case-to-case basis.

For DAC, there will be a programme fee and transport fees (if applicable).

For RCHD, there will be only a programme fee for ADH.

5. How can I apply to the Red Cross Day Activity Centre or Red Cross Home for the Disabled?

Method 1: Please apply via the SG Enable platform. Please refer to the [SG Enable website](#) to find out more details.

Method 2: If the Person with Disabilities (PwD) is currently receiving services from other social service agencies, hospitals or polyclinics, please approach the case manager, social worker, or hospital medical social worker to facilitate the application.

Method 3: Contact us at enquiry@redcross.sg or call us at 6762 1029

6. Can I apply to both the Day Activity Centre or Adult Disability Home at Red Cross?

As Day Activity Centre and Adult Disability Home are two separate services under SG Enable, a client cannot be concurrently enrolled in both.

- 7. Could you specify the food provided for the RCHD residents or DAC clients?**
All meals served in RCHD are Halal certified. We serve 3 main meals daily, as well as morning/afternoon break and supper.

The three key types of meals:

1. Minced and moist diet
2. Soft and bite-sized diet
3. Pureed/blended diet

- 8. Can I visit my family members/friends if they are at the RCHD?**
Yes. We encourage family and friends to visit regularly to keep in touch with our residents, and to maintain their social connections and family bonds.

- 10. Who will bear the medical bills of the residents of RCHD?**
Family members or next-of-kin will need to settle the out-of-pocket medical bills for the resident (after deduction from government subsidies if applicable).

- 11. Can I bring food and drinks when I visit my loved ones at RCHD?**
Please seek advice from the social worker. Requests will be considered on a case-by-case basis.