

Supportive Communication Workshop

About:

Learn how to render support, both verbal and nonverbal, in times of stress or any other distressing events.

Module 1: Introduction to Supportive Communication

Learn the components of supportive communication

Module 2: Elements of Supportive Communication

- Non-verbal communication
- · Listening & responding
- · Giving feedback

Module 3: Self-Care

• Learn different categories of self-care and how to apply it.

Supportive Communication demonstration & role play



Duration: 4 hours

Group size: 10 to 40 persons

Cost: \$120 per person (before GST)

Mode of delivery: On-site



Visit redcross.sg/pss or email academy@redcross.sg